

# BODYCRAFT

## Assembly Instructions



~ 240 Min.



L 102 | W 142 | H 208

SWHFT.01.02

Art. No. SW-HFT

Cable Pull Module HFT



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**Dear customer,**

thank you for choosing training equipment of the brand Bodycraft. Bodycraft equipment inspires with its multifunctionality and excellent quality. In terms of innovation and technology, it is one of the highest quality fitness equipment for home use. Bodycraft multi gyms, for example, offer a very wide range of exercise possibilities. This ranges from traditional strength training such as bench presses and rehabilitation exercises to workout for complex sports like golf, tennis or badminton.

**Intended Use**

The equipment may only be used for its intended purpose.

The equipment is suitable for home use and semi-professional use (e.g. hospitals, clubs, hotels, schools, etc.). The equipment is not suitable for commercial or professional use (e.g. fitness studio).

**Legal Notice**

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Europe's No. 1 for home fitness

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**Disclaimer**

***BODYCRAFT***

BodyCraft® is a registered brand of the company Fitness Authority Industrial Co., LTD. All rights reserved. Any use of this trademark without the explicit written permission of Fitness Authority Industrial Co., LTD is prohibited.

Product and manual are subject to change. Technical data can be changed without advance notice.

## ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.



This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► **ATTENTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.



**CAUTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!



**WARNING**

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!



**DANGER**

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

ⓘ **NOTICE**

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

## **1.1 Technical Data**

### **Weight and Dimensions**

Article weight (gross, incl. packaging): 168.8kg

Package dimensions (L x W x H) approx.:

Box 1: 205cm x 38cm x 16cm

Box 2: 124cm x 60cm x 21cm

Box 3: 27cm x 14 cm x 13cm

Box 4: 28cm x 19cm x 15cm

Set-up dimensions (L x W x H) approx.: 102cm x 142cm x 208cm

## 1.2 Personal Safety

### **DANGER**

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.

### **WARNING**

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

### **CAUTION**

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.

### **ATTENTION**

- + Do not insert any objects of any kind into the openings of the device.

## 1.3 Set-Up Place



### **WARNING**

- + Do not place the equipment in main corridors or escape routes.



### **CAUTION**

- + Choose a location in which to place the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.



### **ATTENTION**

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.



### 2.1 General Instructions



#### **DANGER**

- + Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.



#### **WARNING**

- + Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.



#### **CAUTION**

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.



#### **ATTENTION**

- + To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.



#### **NOTICE**

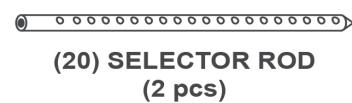
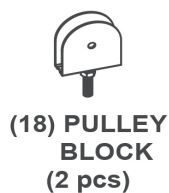
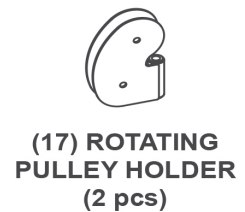
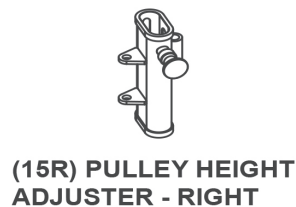
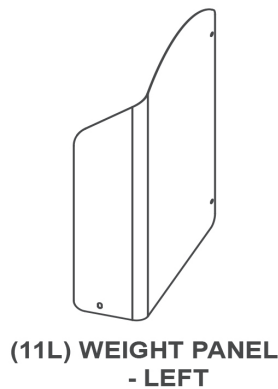
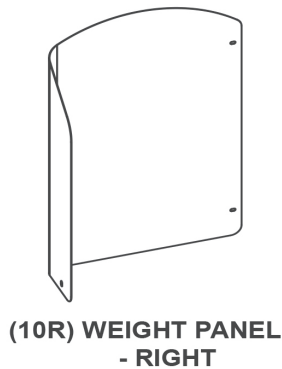
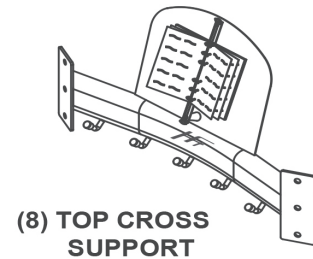
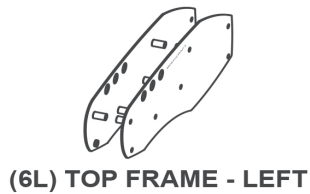
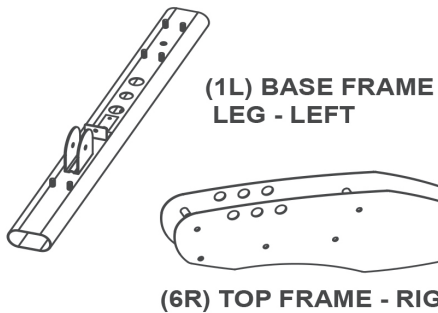
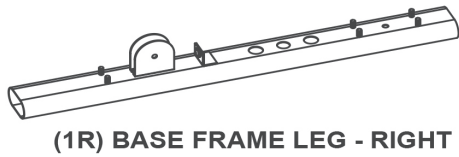
- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

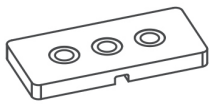
## 2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

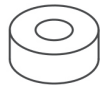
### CAUTION

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.





(21) 10 LB. WEIGHT PLATE (28 pcs)



(22) RUBBER DONUT (4pcs)



(23) STACK SPACER (4pcs)



(24) PLASTIC GUIDE ROD HOLDER (4pcs)



(29) ANKLE STRAP



(27) CABLE (2 pcs)



(30) CHIN ASSIST STRAP



(31) TRICEP ROPE



(32) SINGLE HANDLE (2pcs)



(33) CHAIN (2pcs)



(34) SNAP HOOK (4pcs)



(36) PULLEY (16pcs)



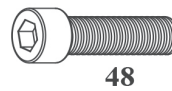
(38) END CAP (4pcs)



(43) PLASTIC STUDS (9pcs)

**NO. DESCRIPTION QTY.**

48	TOP PLATE BOLT	2
49	1/2" X 4-1/4" HEX BOLT	2
50	3/8" X 4-1/4" HEX BOLT	4
51	3/8" X 4" BLACK HEX BOLT	10
52	3/8" X 2-1/2" HEX BOLT	8
53	3/8" X 1-3/4" HEX BOLT	8
54	1/4" X 6" HEX BOLT	4
61	1/2" WASHER	4
62	3/8" CHROMED WASHER	16
63	3/8" BLACK WASHER	28
66	1/4" WASHER	8
67	1/2" NYLON NUT	2
68	3/8" CHROMED NYLON NUT	8
69	3/8" BLACK NYLON NUT	22
70	1/4" NYLON NUT	4



48



49



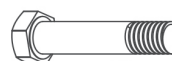
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51



52



53



67



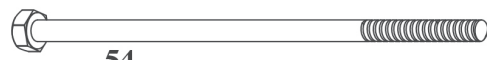
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69



70



54



61



62



63



66

## 2.3 Assembly

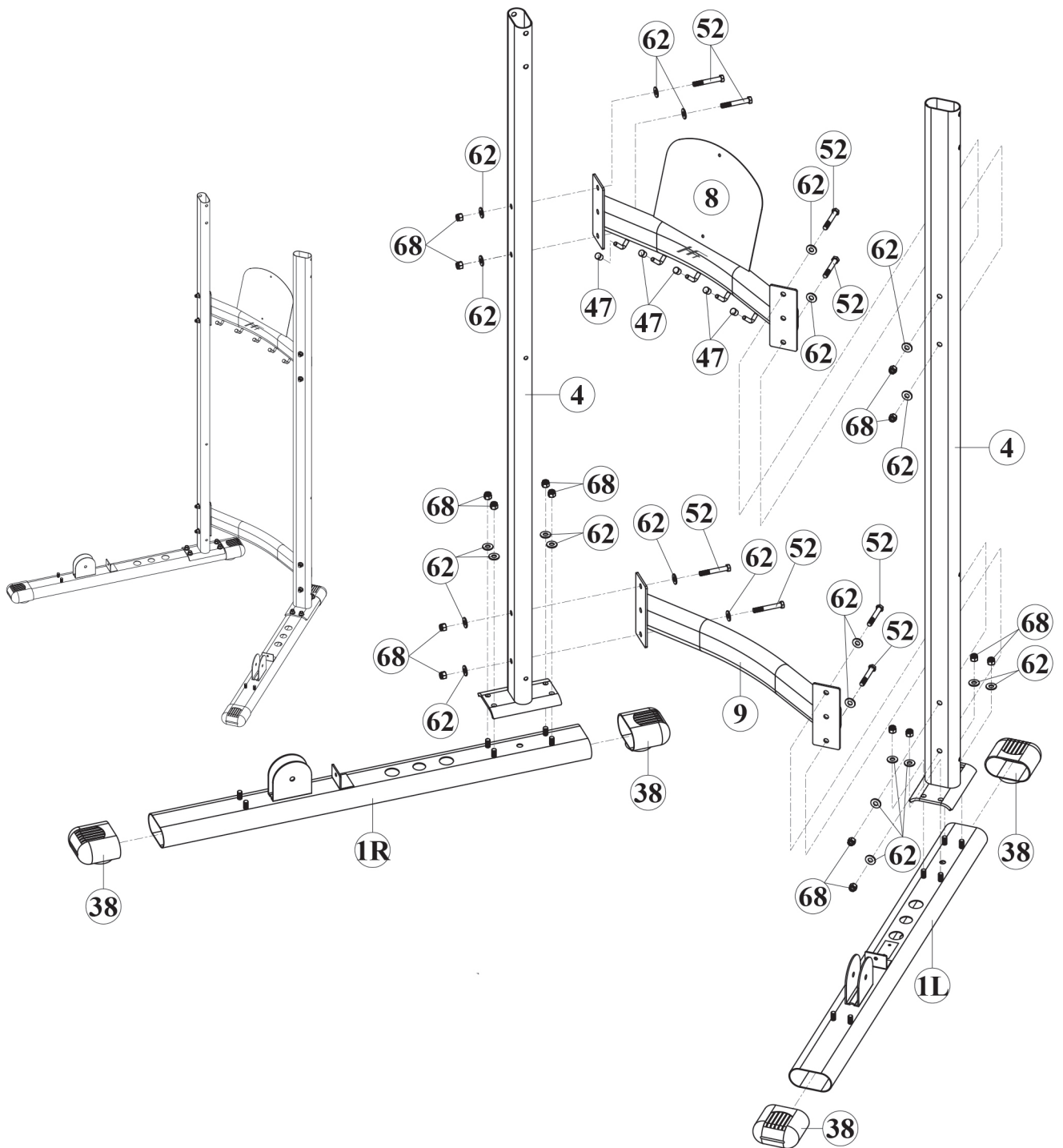
Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

### **① NOTICE**

First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.

### **Step 1: Assemble upright frame**

1. Carefully install two End Caps (38) onto each of the Base Frame Legs (1R & 1L).
2. Attach Rear Upright Frame (4) to the Right & Left Base Frame Leg (1R & 1L) using the eight pre-installed 3/8" Chromed Washers (62) and 3/8" Chromed Nylon Nuts (68).
3. Attach Top Cross Support (8) to Rear Upright Frames (4) using four 3/8" X 2-1/2" Hex Bolts (52), eight 3/8" Chromed Washers (62), and four 3/8" Chromed Nylon Nuts (68).
4. Attach Bottom Cross Support (9) to the Rear Upright Frames (4) using four 3/8" X 2-1/2" Hex Bolts (52), eight 3/8" Chromed Washers (62), and four 3/8" Chromed Nylon Nuts (68).



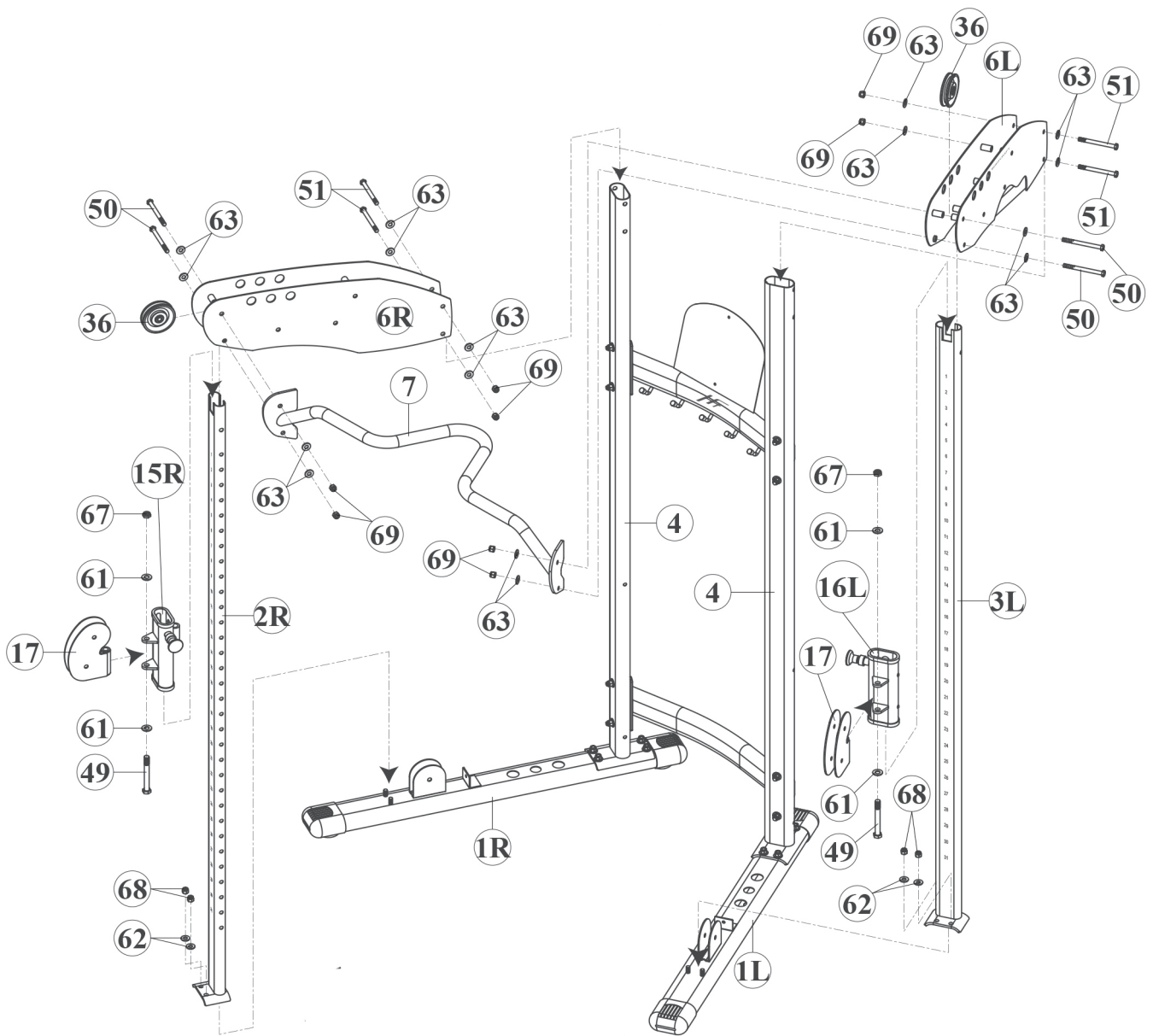
## Step 2: Assemble top frame

1. Slide Pulley Height Adjusters (15R & 16L) onto the Upright Frames (2R & 3L)
2. Attach Upright Frames (2R & 3L) to the Base Frame Legs (1R & 1L) using four pre-installed 3/8" Chromed Washers (62), and 3/8" Chromed Nylon Nuts (68).
3. Attach two Rotating Pulley Holders (17) to the Right & Left Pulley Height Adjusters (15R & 16L) using two 1/2" X 4-1/4" Hex Bolts (49), four 1/2" Washers (61), and two 1/2" Nylon Nuts (67).

► **ATTENTION**

Pay attention to insert the hex bolts (49) from the bottom into the Height Adjusters (15R & 16L)

4. Attach Top Frames (6R & 7L) to Rear Uprights (4) using two 3/8" X 4" Black Hex Bolts (51), four 3/8" Black Washers (63), two 3/8" Black Nylon Nuts (68).
5. Assemble Top Frames (6R & 7L) to Upright Frames (2R & 3L) along with Chin Bar (7) and Pulley (36) using four 3/8" X 4-1/4" Black Hex Bolts (50), eight 3/8" Black Washers (63), four 3/8" Black Nylon Nuts (68).
6. Tighten all bolts starting from the bottom.



### Step 3: Assemble guide rods

1. Insert two Plastic Guide Rod Holders (24) into the outer holes of each of the Base Frame Legs (1L & 2R).
2. Install two Rubber Donuts (22) on the Guide Rods (5) and insert the two Guide Rods (5) together with the Stack Spacers (23) into the Plastic Guide Rod Holders (24).

► **ATTENTION**

From 38 weight plates (21) (19 each side), the Stack Spacers (23) must be removed.

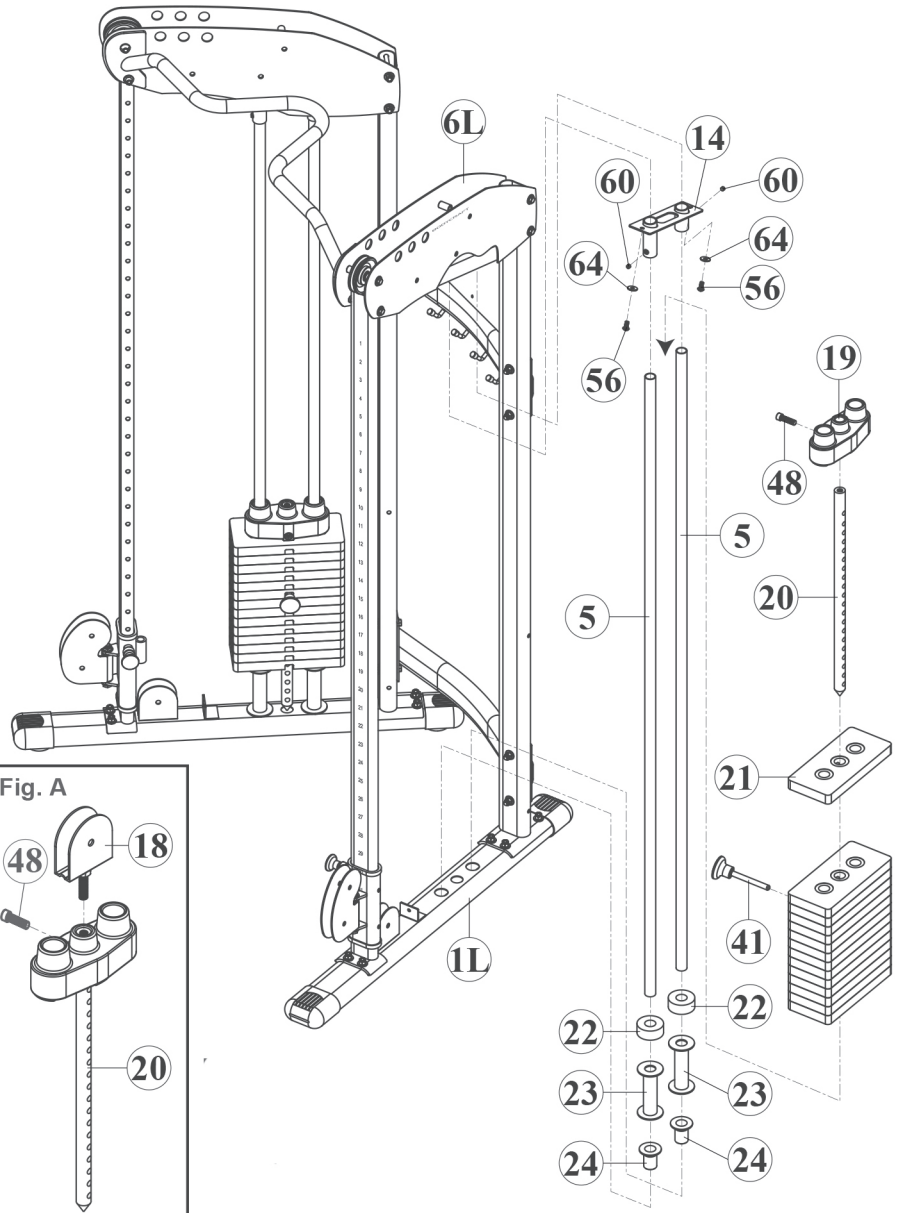
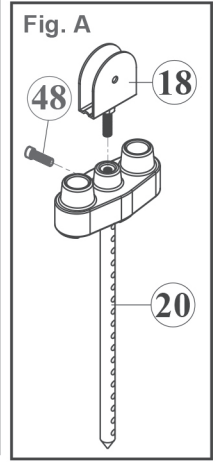
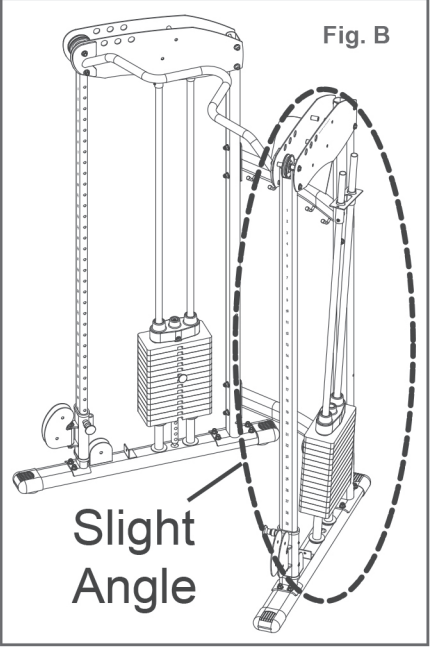
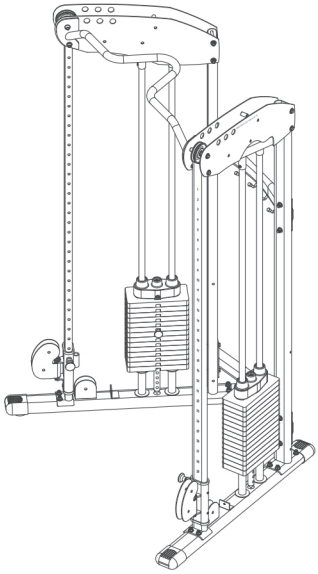
3. Assemble Top Plate (19) to the Selector Rod (20) using the Top Plate Bolt (48), tighten.
4. Thread Pulley Block (18) into Selector Rod (20) a minimum of 1/3 of the way (Fig. A).
5. With the guide rods angled slightly (Fig. B), slide the Weight Plates (21) onto the Guide Rods (5)

① **HINWEIS**

Orient the selector holes toward the inside bottom.

6. Slide the Top Plate (19) assembly onto the Guide Rods (5), running the Selector Rod (20) down through the center holes of the Weight Plates (21). Insert the Selector Pin (41) into one of the selector holes.
7. Slide Top Guide Rod Holder (14) onto the Guide Rods (5) and secure to the top of the Left Top Frame (6L), using the two pre-installed Hex Socket Dome Bolts (56) and 5/16" Washers (64).
8. Tighten the two pre-installed Set Screws (60).
9. Tighten the Hex Dome Bolts (56).
10. Repeat steps for the other side.





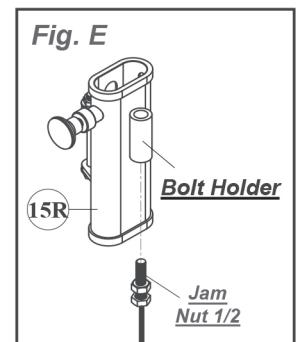
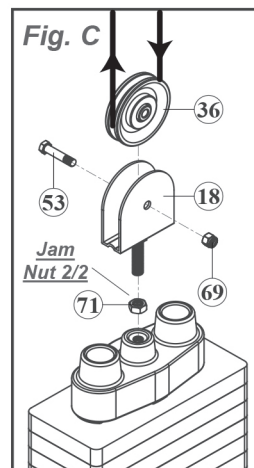
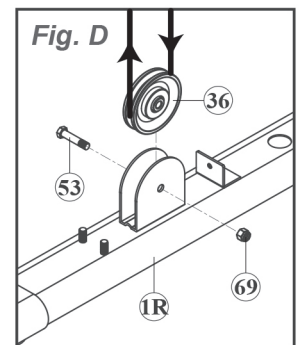
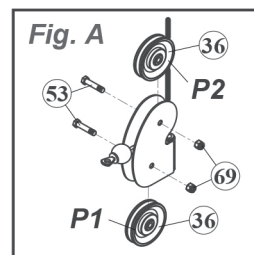
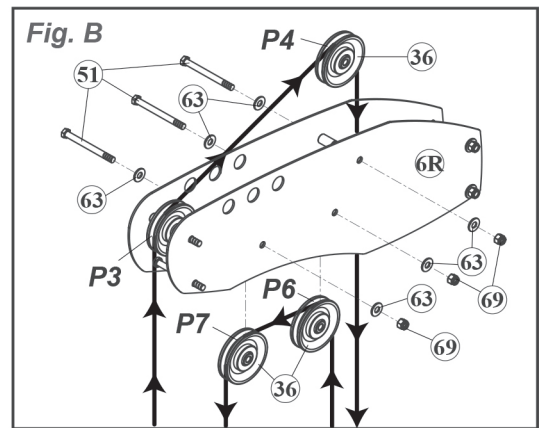
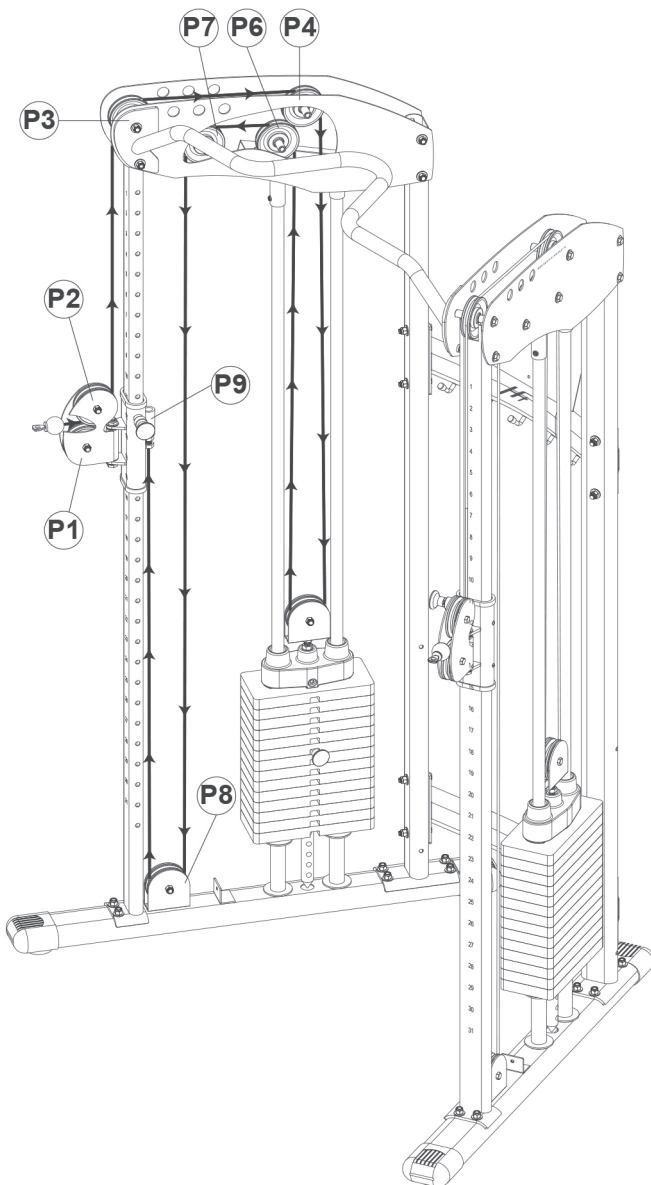
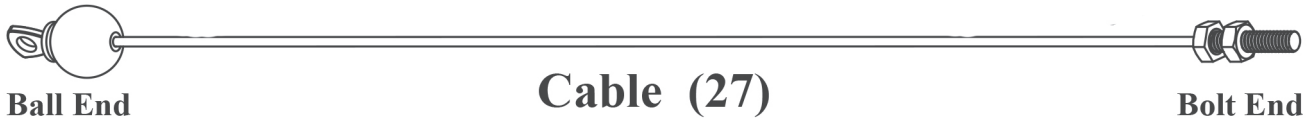
#### Step 4: Assemble cable and pulleys

1. Fasten the Ball End of Cable (27) to the Pulley Holder (17) with two Pulleys P1 and P2 (36) using a total of two 3/8" X 1-3/4" Hex Bolts (53) and two 3/8" Black Nylon Nuts (69), Fig A.
2. Route the Cable (27) over the two Pulleys P3 and P4 and mount Pulley P4 to the Right Top Frame (6R) using one 3/8" X 4" Black Hex Bolt (51), two 3/8" Black Washer (63) and one 3/8" Black Nylon Nut (69), Fig B.
3. Route the Cable (27) down trough the Pulley Block (18) and around Pulley P5. Mount the Pulley P5 to the Pulley Block (18) using one 3/8" X 1-3/4" Hex Bolt (53) and one 3/8" Black Nylon Nut (69), Fig C.
4. Route the Cable (27) up over the pulleys P6 and P7 (36) trough the Right Top Frame (6R). Mount the pulleys P6 and P7 to the Right Top Frame (6R) using a total of two 3/8" X 4" Black Hex Bolt (51), four 3/8" Black Washer (63) and two 3/8" Black Nylon Nut (69), Fig B.
5. Route the Cable (27) down through the pulley holder on the Base Frame Leg and around pulley P8 (36). Mount the pulley to the pulley holder using one 3/8" X 1-3/4" Hex Bolt (53) and one 3/8" Black Nylon Nut (69), Fig. D.
6. Route the Cabel (27) up and screw the Bolt End of Cable (27) for at least 1/3 into the Bold Holder that is welded onto the Right Pulley Height Adjuster (15R), Fig. E.
7. Repeat the steps for the other side.

**ⓘ NOTICE**

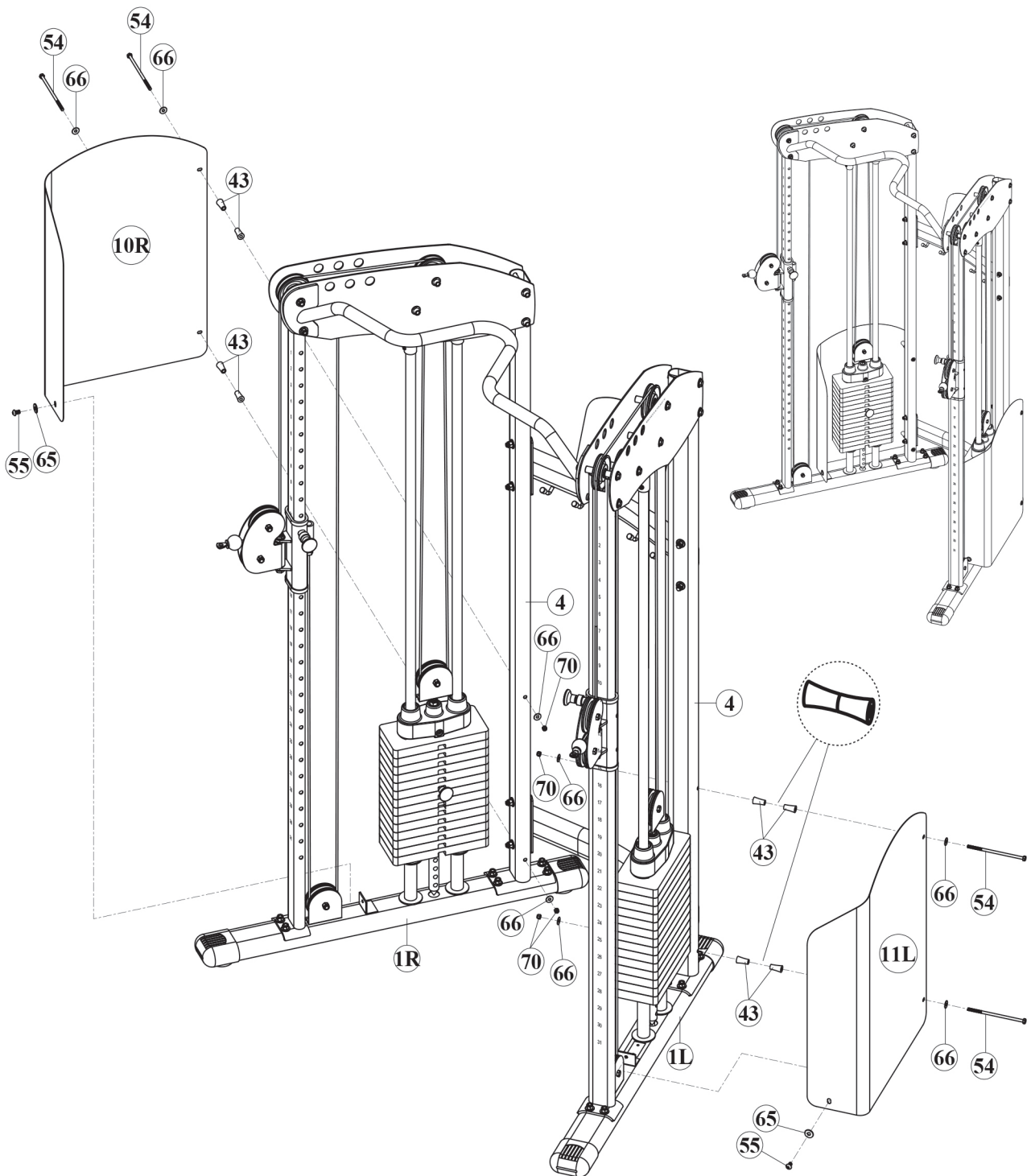
To tighten the cables, adjust the screw connnections on the Height Adjuster (Fig. E) or on the Pulley Block (18) (Fig. C).

8. Tighten all Jam Nuts firmly (Fig. C and Fig. E).



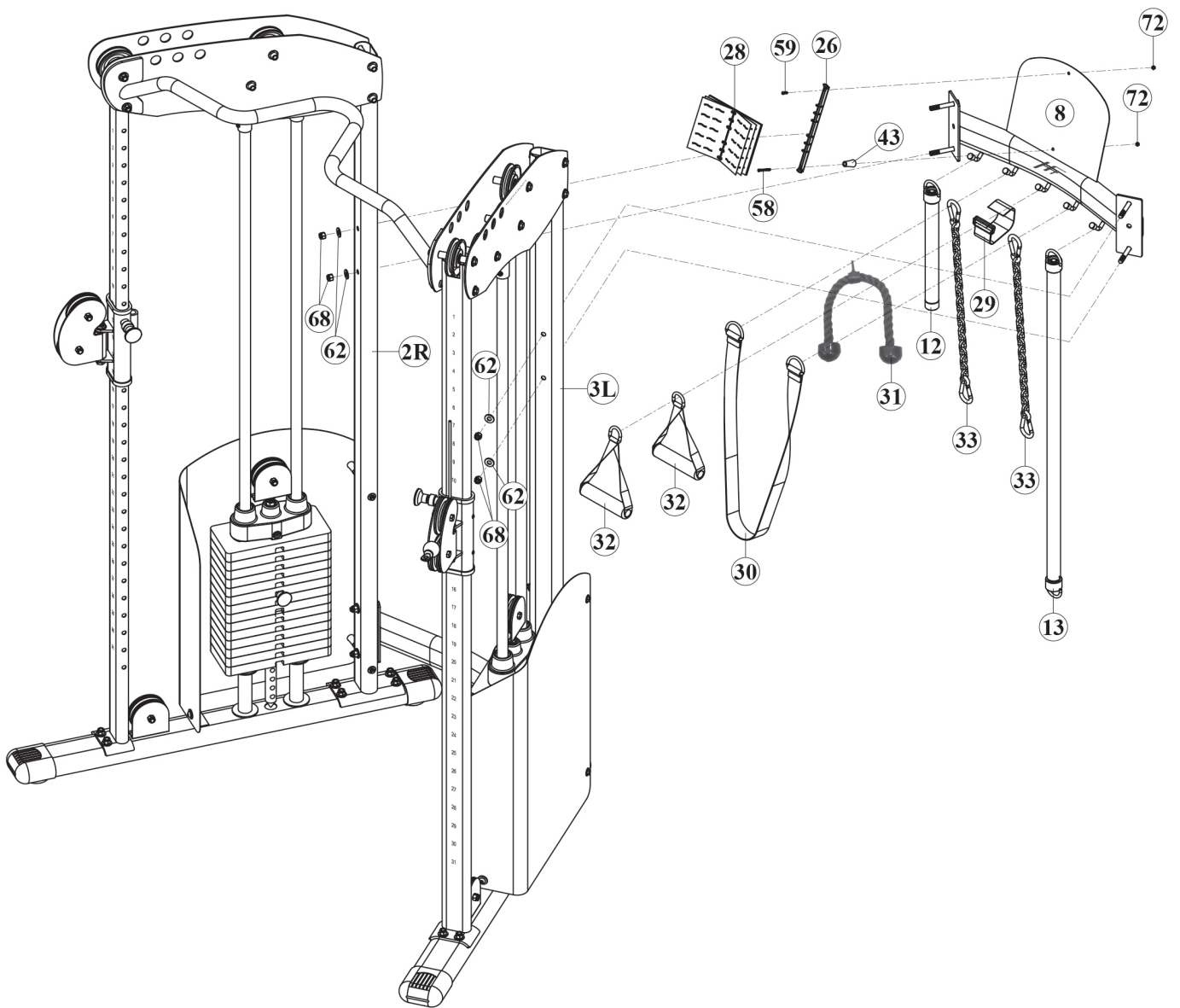
### Step 5: Assemble right and left panel

1. Loosely attach Weight Panels (10R & 11L) to the Rear Upright Frames (4) using eight Plastic Studs (43), four 1/4" X 6" Hex Bolts (54), eight 1/4" Washers (66), and four 1/4" Nylon Nuts (70).
2. Loosely attach Weight Panels (10R & 11L) to the Base Frame Legs (1R & 1L) using two pre-installed 5/16" X 1/2" Button Head Bolts (55) and two 5/16" Washers (65).
3. Tighten all Weight Panel (10R & 11L) bolts.



## Step 6: Accessories and Exercise Guide Placement

1. Mount the Top Cross Support (8) to both sides of the Upright Frame (2R & 2L) with a total of four 3/8" Chromed Washers and four 3/8" Chromed Nylon Nuts (68).
2. Attach the Single Handles (32), Chin Assist Strap (30), Tricep Rope (31), Sport Bar (12), two Chains (33), Ankle Strap (29) and the Long Bar (13) to the Top Cross Support (8).
3. Attach the Exercise Book (28) and the Exercise Book Holder (26) to the Top Cross Support (8) using one Plastic Stud (43), one M4 X 10L Sunken Head Screw (59), one M4 X 40L Sunken Head Screw (58) and two M4 Nylon Nuts (72).



### 3.1 General Instructions



#### **WARNING**

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.



#### **ATTENTION**

- + Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

## 4.1 General Instructions



### WARNING

- + Do not make any improper changes to the equipment.



### CAUTION

- + Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

### ► ATTENTION

- + In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

## 4.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Grinding noises	Cables or pulleys do not run smoothly or are damaged	+ Visual inspection of the cable routing or the pulley guide + If damaged, replace the defective part
Weight hanging in the air	Cable tensioned too tight	Readjust cable tension
Cable without tension	Cable too loose	Readjust cable tension
Squeaking & cracking noises	Screw connections loosened or too tight	Check screw connections

### 4.3 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly
Cables	C	I	
Screw connections		I	
Pulleys and cable routing		I	
Slide rails/Guide rods		I	
Weights			I
Legend: C = clean; I = inspect			

## 5 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.



## 6 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. This could be a floor mat, for example, which makes your fitness equipment stand more securely and also protects the floor from falling sweat, but it could also be additional handrails on some treadmills or silicone spray to keep moving parts in good shape.

If you have purchased a fitness machine with pulse training and want to train your heart rate, we strongly recommend that you use a compatible chest strap, as this ensures optimum transmission of the heart rate. You may want to buy additional grips or weights for multi gyms.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Alternatively, you can use the QR code provided. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



floor mat



chest strap



chest strap contact gel



towels



silicone spray

## 7.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 9 of this operating manual.

**NOTICE**

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.



Enter the serial number in the appropriate field.

**Serial number:**

**Brand / Category:**

**Model Name:**

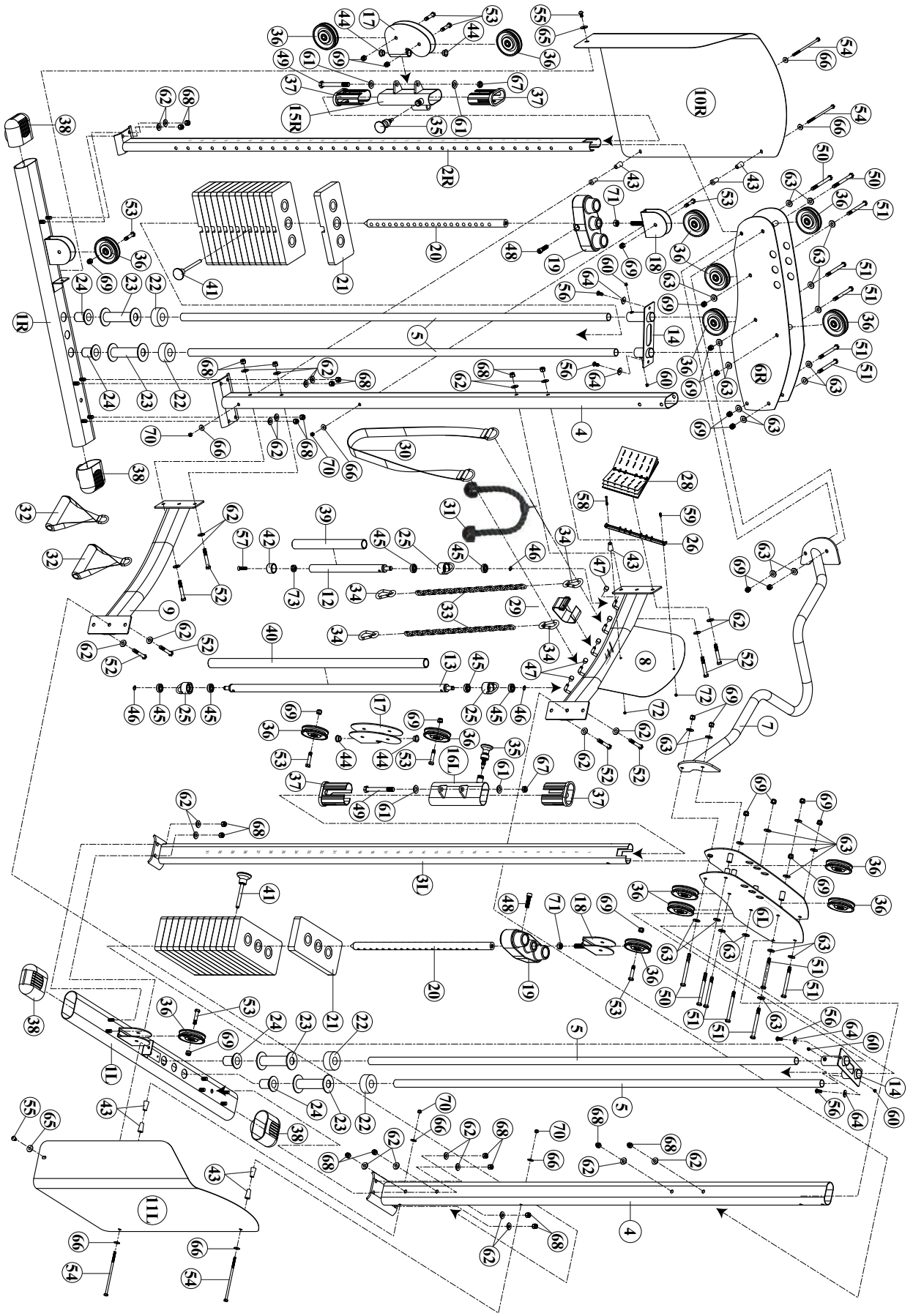
**Article Number:**

## 7.2 Parts List

No.	Name	Supplier Parts No.		Specification	Qty.
1R	BASE FRAME LEG - RIGHT	1	31	TRICEP ROPE	1
1L	BASE FRAME LEG - LEFT	1	32	SINGLE HANDLE	2
2R	UPRIGHT FRAME - RIGHT	1	33	CHAIN	2
3L	UPRIGHT FRAME - LEFT	1	34	SNAP HOOK	4
4	REAR UPRIGHT FRAME	2	35	POP - PIN	2
5	GUIDE ROD	4	36	PULLEY	16
6R	TOP FRAME - RIGHT	1	37	PLASTIC BUSHING	4
6L	TOP FRAME - LEFT	1	38	END CAP	4
7	CHIN - UP BAR	1	39	1" X 295L FOAM GRIP	1
8	TOP CROSS SUPPORT	1	40	1" X 900L FOAM GRIP	1
9	BOTTOM CROSS SUPPORT	1	41	SELECTOR PIN	2
10R	WEIGHT PANEL - RIGHT	1	42	SPACER	1
11L	WEIGHT PANEL - LEFT	1	43	PLASTIC STUDS	9
12	SPORT BAR	1	44	1/2" BUSHING	4
13	LONG BAR	1	45	BEARING	6
14	TOP GUIDE ROD HOLDER	2	46	C - RING	3
15R	PULLEY HEIGHT ADJUSTER – RIGHT	1	47	RUBBER COVER	5
16L	PULLEY HEIGHT ADJUSTER – LEFT	1	48	TOP PLATE BOLT	2
17	ROTATING PULLEY HOLDER	2	49	1/2" X 4-1/4" HEX BOLT	2
18	PULLEY BLOCK	2	50	3/8" X 4-1/4" HEX BOLT	4
19	TOP PLATE	2	51	3/8" X 4" BLACK HEX BOLT	10
20	SELECTOR ROD	2	52	3/8" X 2-1/2" HEX BOLT	8
21	10 LB. WEIGHT PLATE	28	53	3/8" X 1-3/4" HEX BOLT	8
22	RUBBER DONUT	4	54	1/4" X 6" HEX BOLT	4
23	STACK SPACER	4	55	5/16" X 1/2" BOTTOM HEAD BOLT	2
24	PLASTIC GUIDE ROD HOLDER	4	56	5/16" X 5/8" BOTTOM HEAD BOLT	4
25	SPORT BAR COLLAR	3	57	5/16" X 1-1/4" SUNKEN HEAD BOLT	1
26	EXERCISE BOOK HOLDER	1	58	M4 X 40L SUNKEN HEAD SCREW	1
27	CABLE	2	59	M4 X 10L SUNKEN HEAD SCREW	1
28	EXERCISE BOOK	1	60	5/16" X 1/4" SET SCREW	4
29	ANKLE STRAP	1	61	1/2" WASHER	4
30	CHIN ASSIST STRAP	1	62	3/8" CHROMED WASHER	28

63	3/8" BLACK WASHER	28
64	5/16" CHROMED WASHER	4
65	5/16" BLACK WASHER	2
66	1/4" WASHER	8
67	1/2" NYLON NUT	2
68	3/8" CHROMED NYLON NUT	20
69	3/8" BLACK NYLON NUT	22
70	1/4" NYLON NUT	4
71	1/2" NUT	2
72	M4 NYLON NUT	2
73	1" NUT	1

# 7.3 Exploded Drawing



Training equipment from Taurus® is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

### **Error Descriptions**

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

### **Your statutory rights are not affected.**

### **Warranty**

The warranty is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

#### **Warranty period**

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

### **Repair Costs**

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warranty personally and are not a part of repair. After the expiration of the warranty period for repair costs, a pure parts warranty applies, which does not include the repair, installation and delivery costs.

### **The terms of use are defined as follows:**

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

### **Warranty Service**

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

## **Warranty Conditions**

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

### **Warranty claims are invalid in case of damage resulting from:**

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

### **Proof of Purchase and Serial Number**

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.




















If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

















### **Service outside of the Warranty Period**

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

### **Communication**

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	FR
<p><b>TECHNICAL SUPPORT</b></p> <p> +49 4621 4210-900</p> <p> +49 4621 4210-698</p> <p> technik@sport-tiedje.de</p> <p> Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00</p> <p><b>SERVICE</b></p> <p> 0800 20 20277 (Freecall)</p> <p> info@sport-tiedje.de</p> <p> Mo - Fr 08:00 - 21:00 Sa 09:00 - 21:00 So 10:00 - 18:00</p>	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> 80 90 16 50</p> <p>+49 4621 4210-945</p> <p> info@fitshop.dk</p> <p> Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00</p>	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> +33 (0) 172 770033</p> <p>+49 4621 4210-933</p> <p> service-france@fitshop.fr</p> <p> Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00</p>
	PL	BE
	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> 22 307 43 21</p> <p>+49 4621 42 10-948</p> <p> info@fitshop.pl</p> <p> Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00</p>	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> 02 732 46 77</p> <p>+49 4621 42 10-932</p> <p> info@fitshop.be</p> <p> Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00</p>

UK	NL	INT
<p><b>TECHNICAL SUPPORT</b></p> <p> +44 141 876 3986</p> <p> support@powerhousefitness.co.uk</p> <p><b>SERVICE</b></p> <p> +44 141 876 3972</p> <p> Mo - Fr 9am - 5pm</p>	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> +31 172 619961</p> <p> info@fitshop.nl</p> <p> Ma - Do 09:00 - 17:00 Vr 09:00 - 21:00 Za 10:00 - 17:00</p>	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> +49 4621 4210-944</p> <p> service-int@sport-tiedje.de</p> <p> Mo - Fr 8am - 6pm Sat 9am - 6pm</p>
	AT	CH
	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> 0800 20 20277 (Freecall)</p> <p>+49 4621 42 10-0</p> <p> info@sport-tiedje.at</p> <p> Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00</p>	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> 0800 202 027</p> <p>+49 4621 42 10-0</p> <p> info@sport-tiedje.ch</p> <p> Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00</p>

Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

[www.sport-tiedje.com/en/stores](http://www.sport-tiedje.com/en/stores)



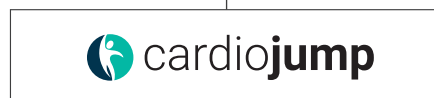
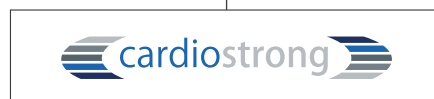
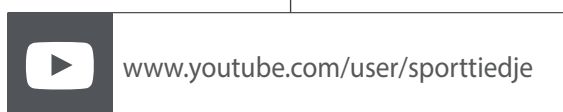
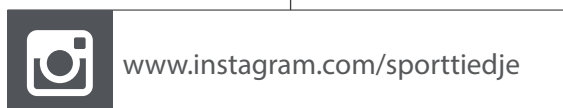
# WE LIVE FITNESS

## WEBSHOP AND SOCIAL MEDIA

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently more than 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equipment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!



Notes



# *BODYCRAFT*