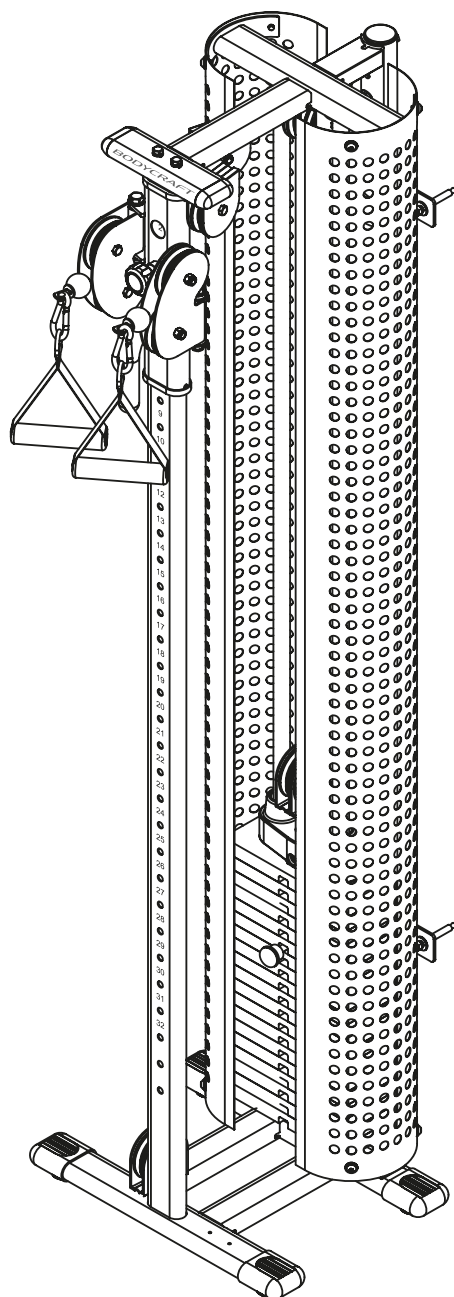


BODYCRAFT

Assembly Instructions



~ 120 Min.



L 55 | W 55 | H 206

BCCABLEPULL.01.10

Art.-No. BC-CABLE-PULL

Cable Pull

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Dear customer,

thank you for choosing training equipment of the brand Bodycraft. Bodycraft equipment inspires with its multifunctionality and excellent quality. In terms of innovation and technology, it is one of the highest quality fitness equipment for home use. Bodycraft multi gyms, for example, offer a very wide range of exercise possibilities. This ranges from traditional strength training such as bench presses and rehabilitation exercises to workout for complex sports like golf, tennis or badminton.

Intended Use

The equipment may only be used for its intended purpose.

The equipment is suitable for home use and semi-professional use (e.g. hospitals, clubs, hotels, schools, etc.). The equipment is not suitable for commercial or professional use (e.g. fitness studio).

Legal Notice

Sport-Tiedje GmbH
Europe's No. 1 for home fitness

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Disclaimer***BODYCRAFT***

BodyCraft® is a registered brand of the company Fitness Authority Industrial Co., LTD. All rights reserved. Any use of this trademark without the explicit written permission of Fitness Authority Industrial Co., LTD is prohibited.

Product and manual are subject to change. Technical data can be changed without advance notice.

ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.

Due to ongoing changes and software optimisations, the manual may have to be updated. If you notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.

This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.



Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► **ATTENTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.



CAUTION

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!



WARNING

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!



DANGER

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!



NOTICE

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

1.1 Technical Data

Weight and Dimensions

Set-up dimensions (L x W x H) approx.:	55 cm x 55 cm x 206 cm	
Package dimensions (L x W x H) and weight approx.:		
Box 1:	78 cm x 53 cm x 18 cm	28.2 kg
Box 2:	208 cm x 30 cm x 16 cm	28.5 kg
Box 3:	28 cm x 19 cm x 15 cm	33 kg
Weight block in kg:	67.5 kg	

BC-CABLE-PULL-90

Package dimensions (L x W x H) and weight approx.:		
Box 1:	78 cm x 53 cm x 18 cm	28.2 kg
Box 2:	208 cm x 30 cm x 16 cm	28.5 kg
Box 3:	28 cm x 19 cm x 15 cm	33 kg
Box 4:	27 cm x 14 cm x 13 cm	23.2 kg
Weight block in kg:	90 kg	

1.2 Personal Safety

DANGER

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.

WARNING

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

CAUTION

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.

ATTENTION

- + Do not insert any objects of any kind into the openings of the device.

1.3 Set-Up Place



WARNING

- + Do not place the equipment in main corridors or escape routes.



CAUTION

- + Choose a location in which to place the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.



ATTENTION

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.

2.1 General Instructions



DANGER

- + Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.



WARNING

- + Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.



CAUTION

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.



ATTENTION

- + To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.



NOTICE

- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

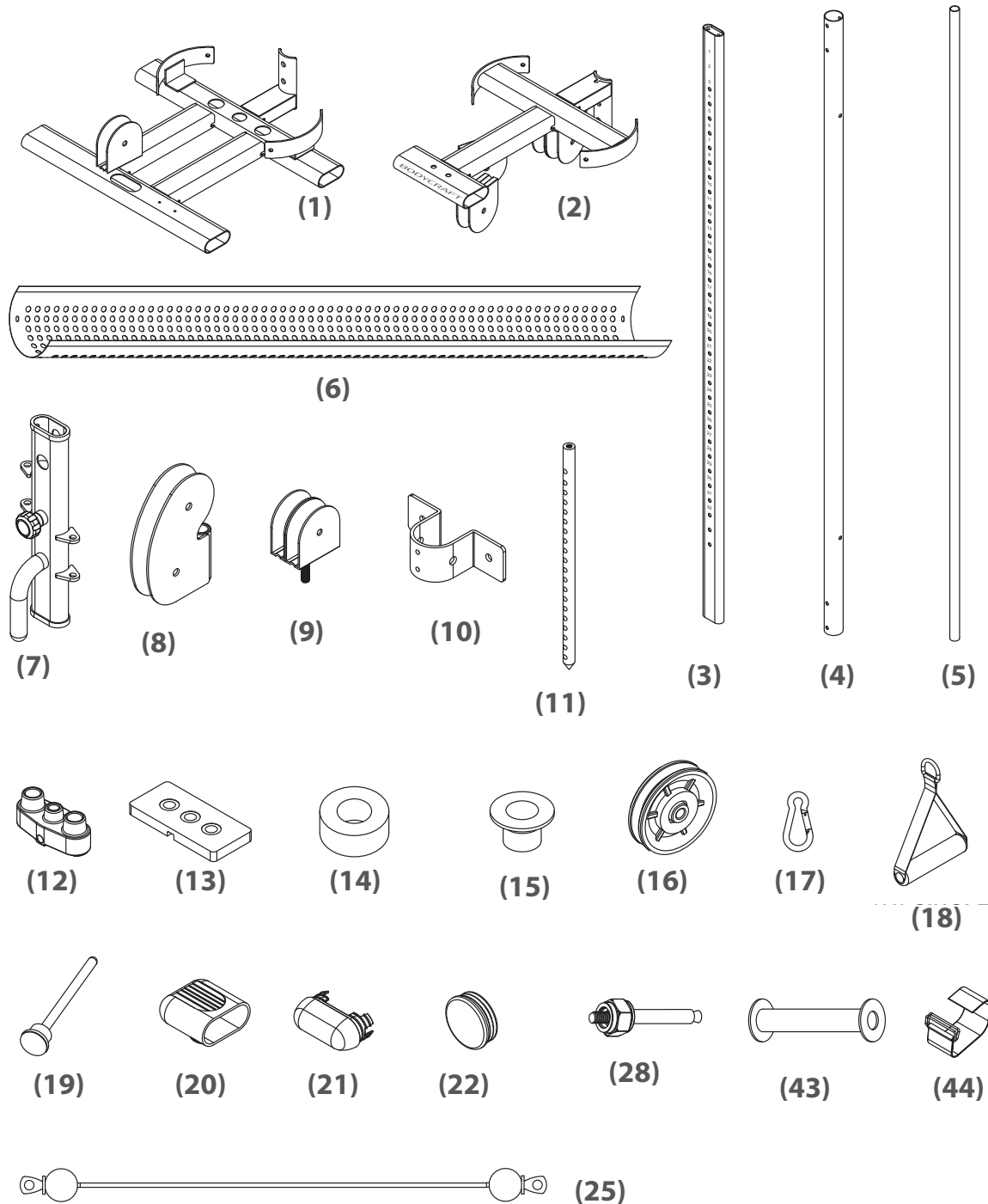
2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.



CAUTION

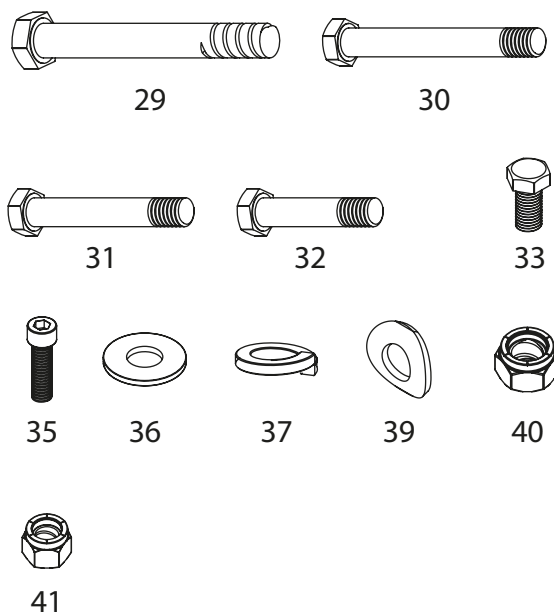
If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.



No.	Name	No.	Name
1	Base Frame	14	Rubber Donut
2	Top Frame	15	Plastic Guide Rod Holder
3	Front Upright Frame	16	Pulley
4	Rear Upright Frame	17	Clip
5	Guide Rod	18	Single Handle
6	Weight Shroud	19	Selector Pin
7	Cable Height Adjuster	20	Oval End Cap
8	Swivel Pulley Housing	21	Oval Cap
9	Double Pulley Bracket	22	Round Cap
10	Bracket Frame	25	Cable
11	Selector Rod	28	5/16" X 2 Hand Set
12	Top Plate	43	Stack Spacer
13	Weight Plate	44	Ankle Strap

Screw-Kit

Nr.	Bezeichnung	Anz.
29	1/2" X 4-1/4" Hex Bolt	2
30	3/8" X 3" Hex Bolt	4
31	3/8" X 2-3/4" Hex Bolt	4
32	3/8" X 1-3/4" Hex Bolt	7
33	3/8" X 1" Hex Threaded Bolt	4
35	Top Plate Bolt	1
36	1/2" Washer	4
37	3/8" Spring Washer	4
39	3/8" Washer	10
40	1/2" Nylon Nut	2
41	3/8" Nylon Nut	13



2.3 Assembly

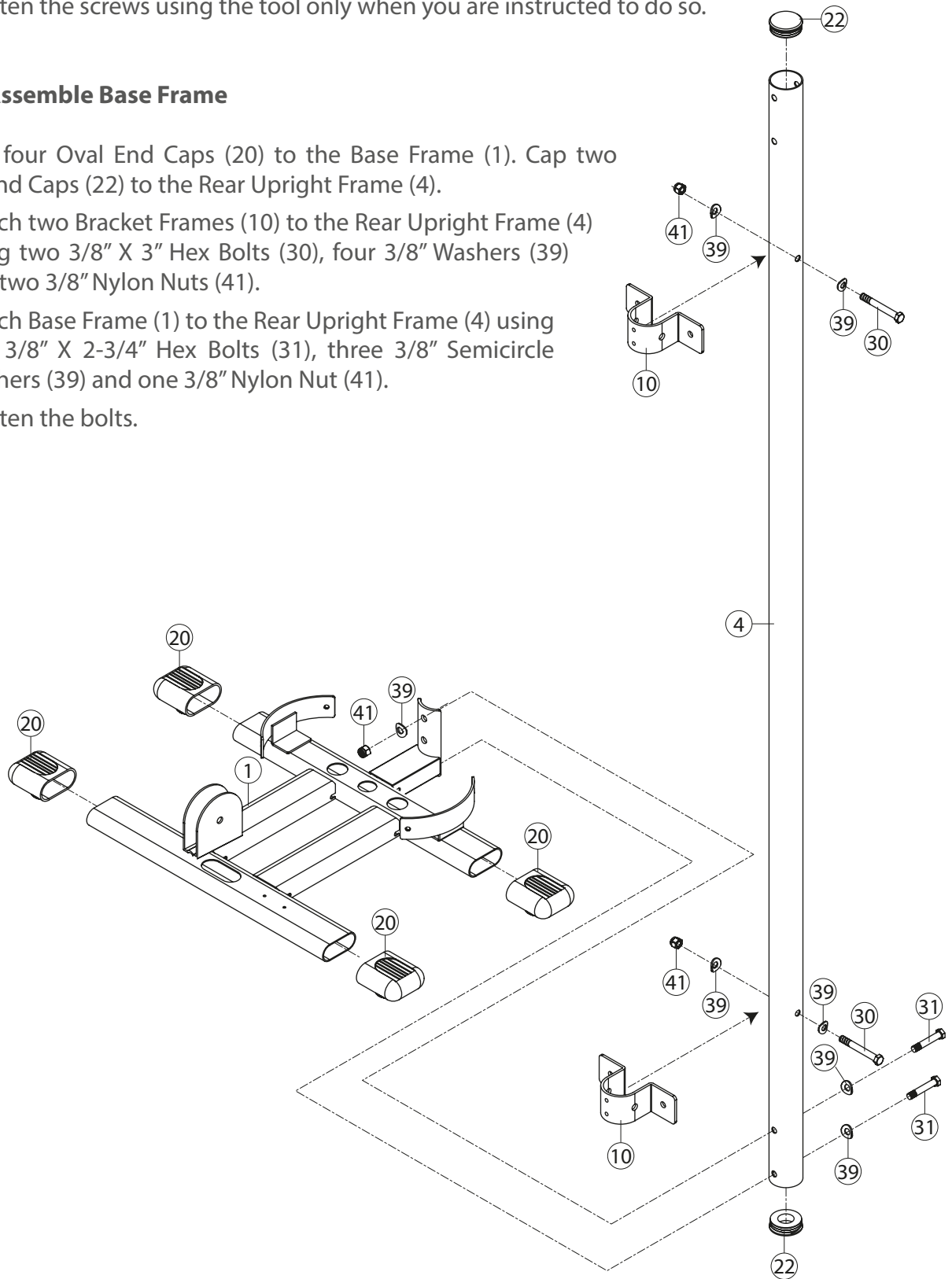
Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

NOTICE

First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.

Step 1: Assemble Base Frame

1. Cap four Oval End Caps (20) to the Base Frame (1). Cap two Round Caps (22) to the Rear Upright Frame (4).
2. Attach two Bracket Frames (10) to the Rear Upright Frame (4) using two 3/8" X 3" Hex Bolts (30), four 3/8" Washers (39) and two 3/8" Nylon Nuts (41).
3. Attach Base Frame (1) to the Rear Upright Frame (4) using two 3/8" X 2-3/4" Hex Bolts (31), three 3/8" Semicircle Washers (39) and one 3/8" Nylon Nut (41).
4. Tighten the bolts.



Step 2: Preparation for Wall Mounting

► ATTENTION

The supplied assembly material for wall mounting is not suitable for every wall. Pay attention to the condition of your wall to determine which assembly material is suitable for your wall.

The contractual partner accepts no liability for any damage to the wall.

Make sure that there are no cables or wires running in the wall where you attach the training equipment.

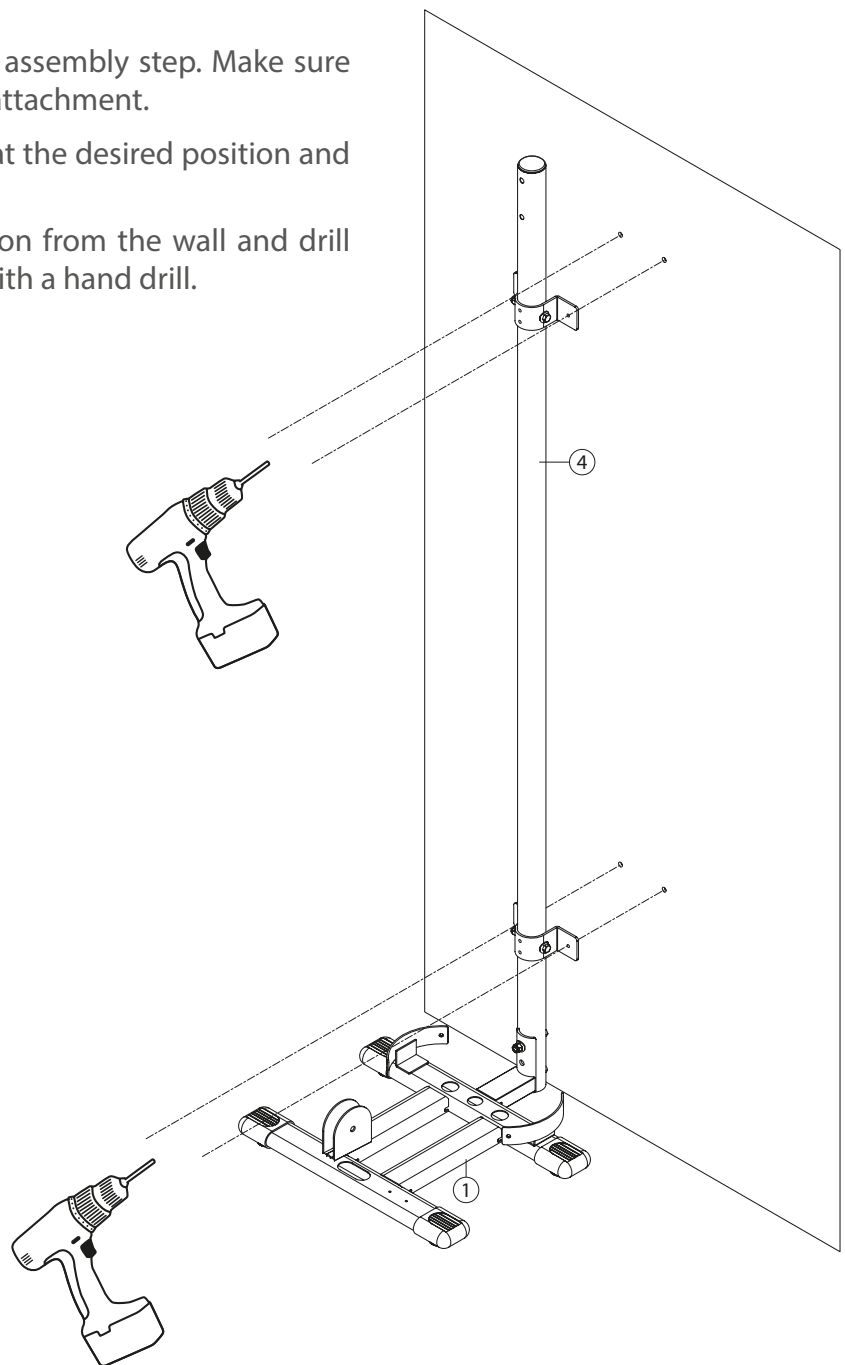
① NOTICE

The supplied assembly material is not suitable for every wall, so you may need to get assembly material that is suitable for your wall.

① NOTICE

A hand drill is required for this assembly step. Make sure that you use a suitable drilling attachment.

1. Place the cable pulling station at the desired position and mark the drill holes.
2. Remove the cable pulling station from the wall and drill the required holes in the wall with a hand drill.



Step 3: Assembly

1. Attach Front Upright Frame (3) to the Base Frame (1) using two 3/8" X 1" Hex Threaded Bolts (33) and two 3/8" Spring Washers (37).
2. Attach two Swivel Pulley Housings (8) to the Cable Height Adjuster (7) using two 1/2" X 4-1/4" Hex Bolts (29), four 1/2" Washers (36), and two 1/2" Nylon Nuts (40).
3. Slide the Cable Height Adjuster (7) over the top of the Rear Upright Frame (3). Stop at your desired height by locking the Knob (26).

► **ATTENTION**

If you have 19 weight plates, DO NOT install the two spacers (43).

① **NOTICE**

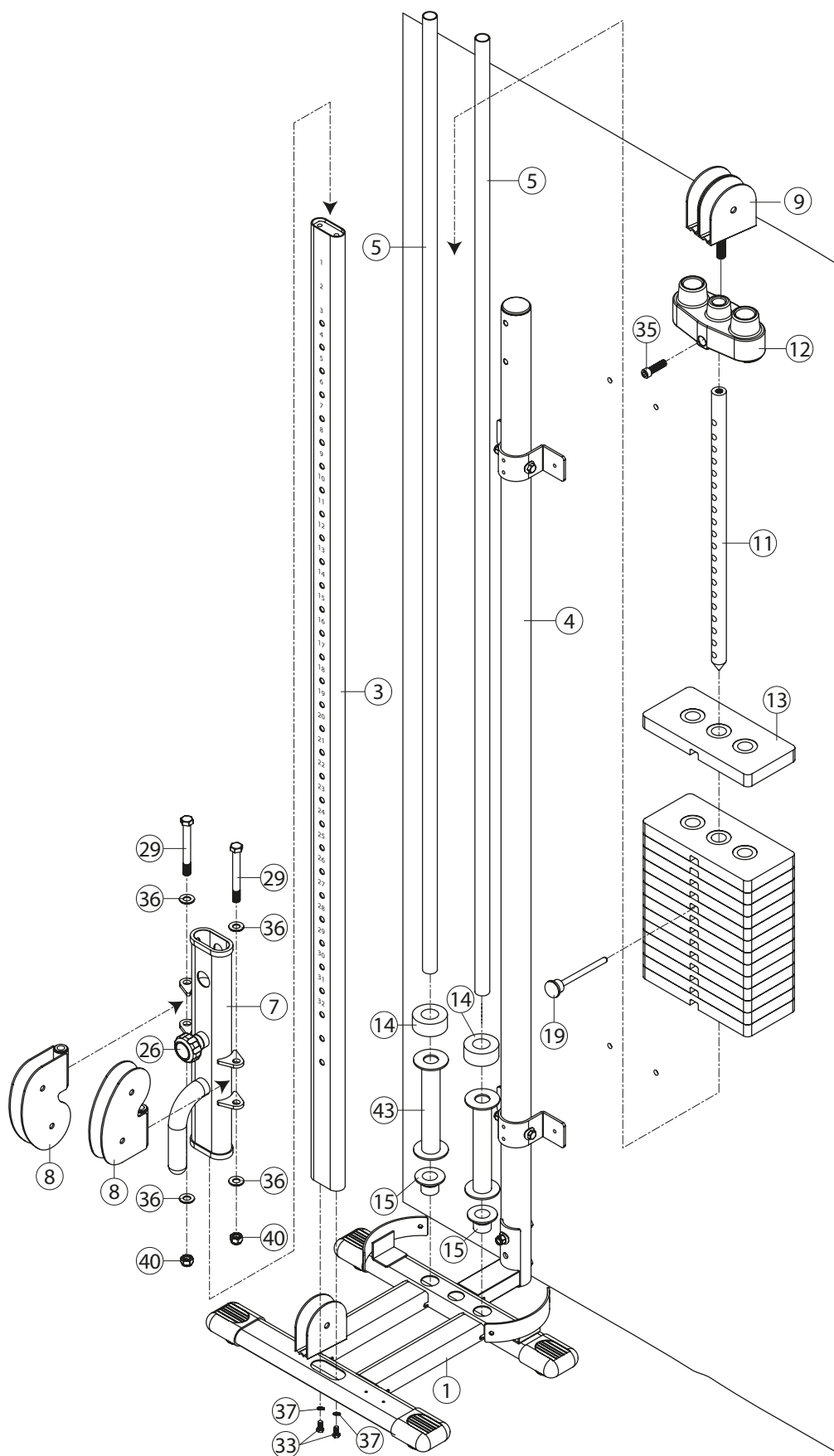
The whole weight stack consists of the 14 or 19 weight plates with part number 13 and the upper plate with part number 12. This results in a total of 15 or 20 weight plates.

4. Slide two Stack Spacers (43) and two Rubber Donuts (14) onto one end of each Guide Rod (5) and then insert Guide Rod (5) into the Plastic Guide Rod Holders (15) in Base Frame (1) as shown.
5. Slide each Weight Plate (13) over Guide Rods (5). Make certain that each plate is oriented with selector hole on bottom and facing forward.
6. Screw the Double Pulley Bracket (9) into the Top Plate (12) with the Selector Rod (11).

► **ATTENTION**

The thread of the Double Pulley Bracket (9) must be screwed into the Top Plate (12) for at least 2 cm.

7. Attach Top Plate (12) to Selector Rod (11) using Top Plate Bolt (35). Slide Top Plate (12) and Selector Rod (11) over Guide Rods (5).
8. Insert the Selector Pin (19) into one of the slots on the weight block.
9. Tighten the bolts.

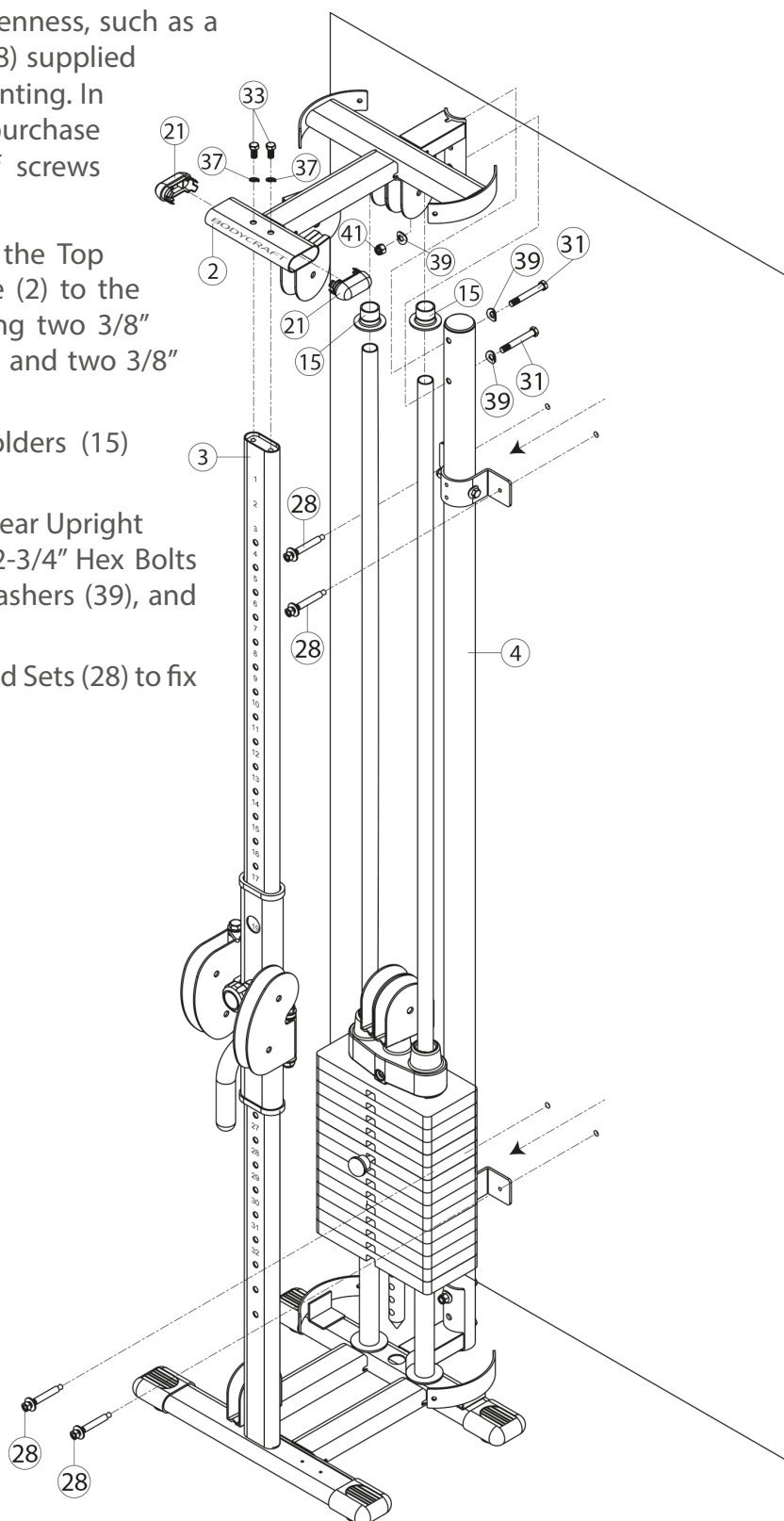


Step 4: Assemble Top Frame and Wall Mounting

NOTICE

If the wall has areas of unevenness, such as a skirting board, the screws (28) supplied are not suitable for wall mounting. In such a case, you need to purchase a suitable mounting set of screws yourself.

1. Cap two Oval Caps (21) to the Top Frame (2). Attach Top Frame (2) to the Front Upright Frame (3) using two 3/8" X 1" Hex Threaded Bolts (33) and two 3/8" Spring Washers (37).
2. Insert Plastic Guide Rod Holders (15) into Top Frame (2).
3. Attach Top Frame (2) to the Rear Upright Frame (4) using two 3/8" X 2-3/4" Hex Bolts (31), three 3/8" Semicircle Washers (39), and one 3/8" Nylon Nut (41).
4. Please use four 5/16" X 2" Hand Sets (28) to fix onto the wall.



Step 5: Install Cable

1. Insert one end of the Cable (25) into the front right side of the Swivel Pulley Housing (8) and pull it out upwards. Mount two Pulleys with two 3/8" X 1-3/4" Hex Bolts (32) and two 3/8" Nylon Nuts (41), see C1 and C9.
2. Run the Cable to the Top Frame (2) over Pulley C2 and C3. Mount Pulley C2 with a 3/8" X 1-3/4" Hex Bolt (32) and a 3/8" Nylon Nut (41) and temporarily mount Pulley C3 with a 3/8" X 3" Hex Bolt (30) and a 3/8" Nylon Nut (41), see C2, C3, C5 and C7.
3. Run the Cable down to the right-hand bracket of the Double Pulley Bracket (9) and around Pulley C4 (Fig. 1). Temporarily mount Pulley C4 with 3/8" X 2-3/4" Hex Bolt (31) and a 3/8" Nylon Nut (41).
4. Run the Cable to the Top Frame (2) over Pulley C5. Loosen the previously mounted 3/8" X 2-3/4" Hex Bolt (31) and a 3/8" Nylon Nut (41). Mount the Pulleys C5 and C3 with the loosened bolt and nut.
5. Run the Cable down and from behind around Pulley C6. Loosen the previously mounted 3/8" X 3" Hex Bolt (30) and a 3/8" Nylon Nut (41). Mount the Pulleys C6 and C4 with the loosened bolt and nut.
6. Run the Cable to the Top Frame (2) and around Pulley C7. Mount the Pulley C7 with a 3/8" X 1-3/4" Hex Bolt (32) and a 3/8" Nylon Nut (41).
7. Run the Cable down and around Pulley C8. Mount the Pulley C8 with a 3/8" X 1-3/4" Hex Bolt (32) and a 3/8" Nylon Nut (41).

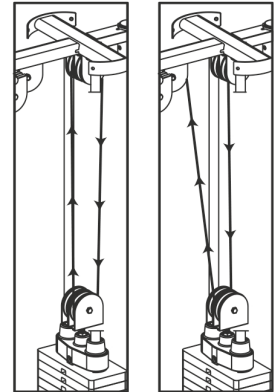
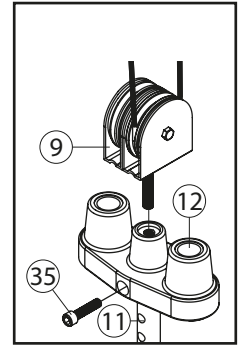
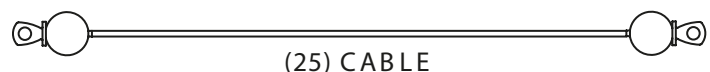
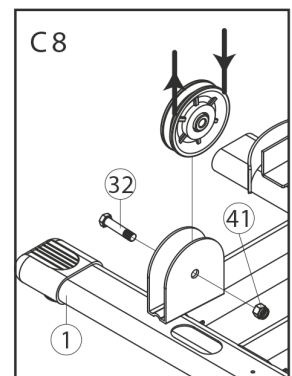
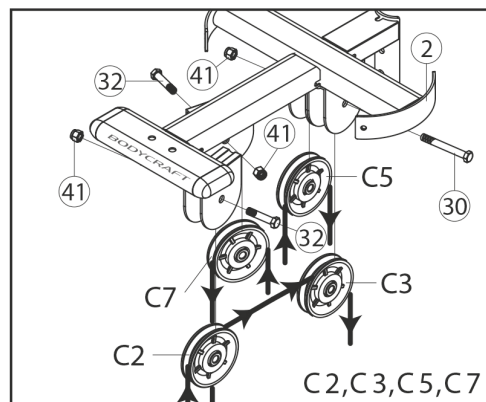
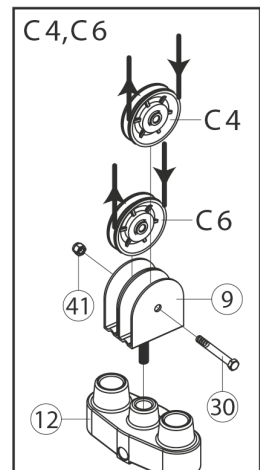
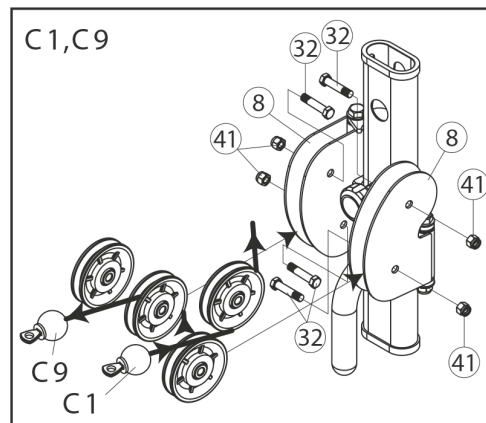


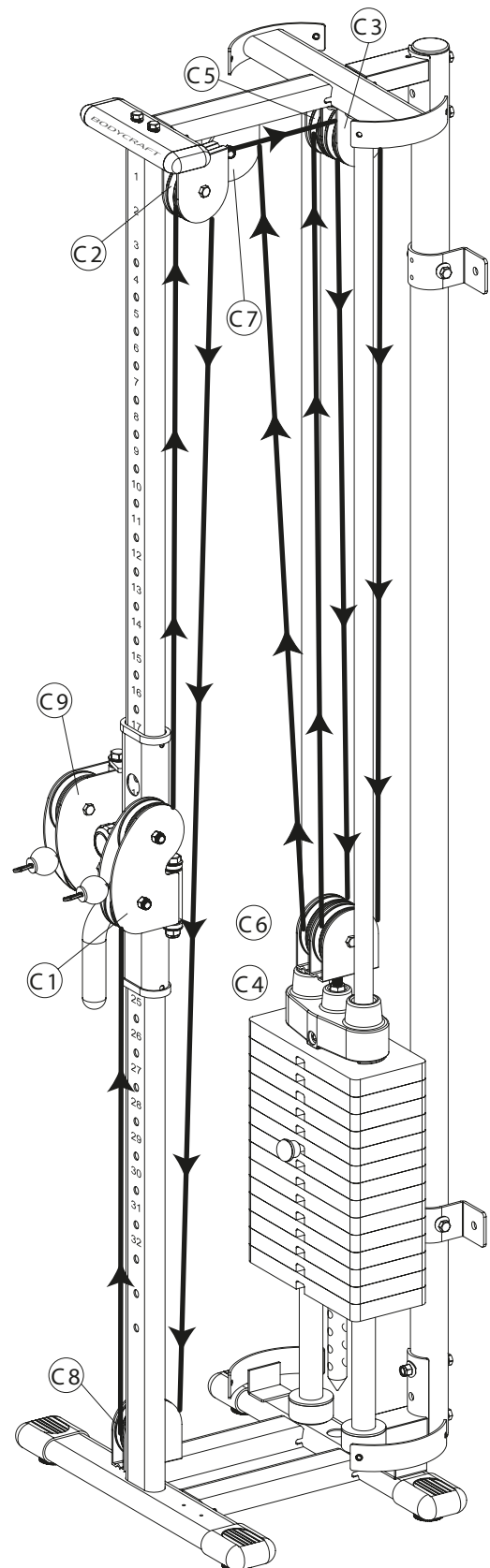
Abb. 1

Abb. 2



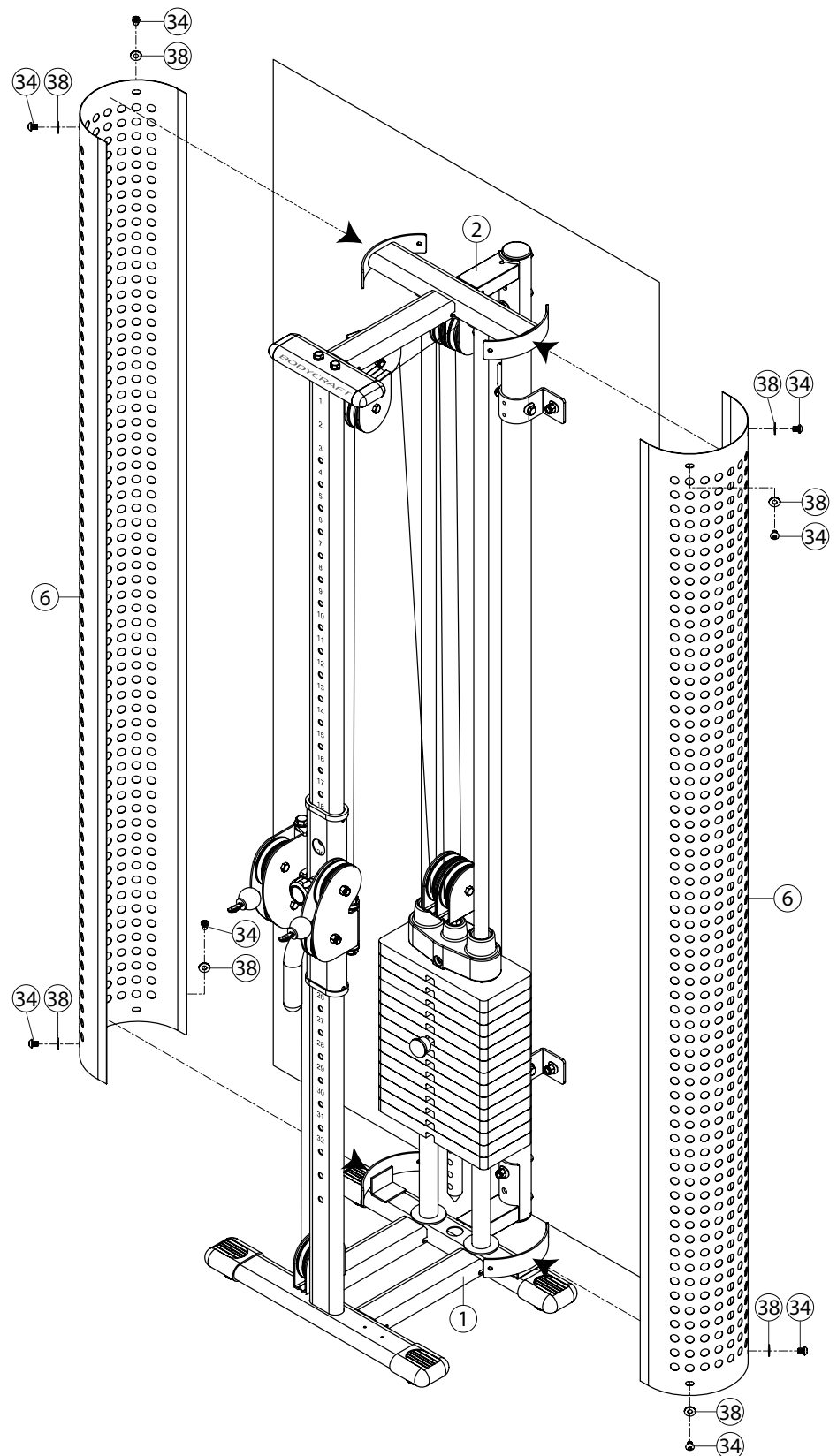
(25) CABLE

8. Run the Cable from there upwards and from below into the Swivel Pulley Housing (8). Mount two Pulleys with two 3/8" X 1-3/4" Hex Bolts (32) und zwei 3/8" Nylon Nuts (41), siehe C1 und C9.
9. Tighten the bolts.



Step 6: Assemble Weight Shroud

1. Attach Weight Shrouds (6) to Top Frame (2) and Base Frame (1) using eight 5/16" Washers (38) and eight 5/16" X 1/2" Screws (34). Remember to keep all bolts loose in frame to ensure holes line up easily.
2. Tighten all bolts.



2.4 Adjusting the Cable Tension

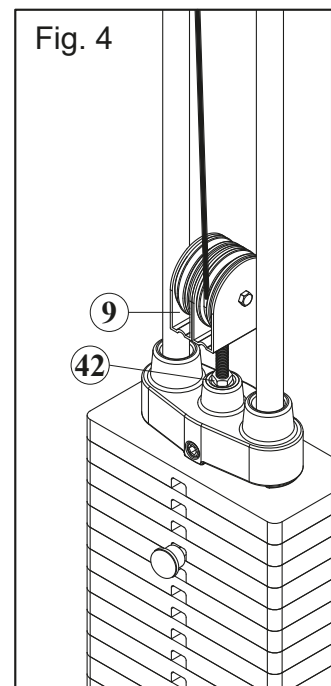
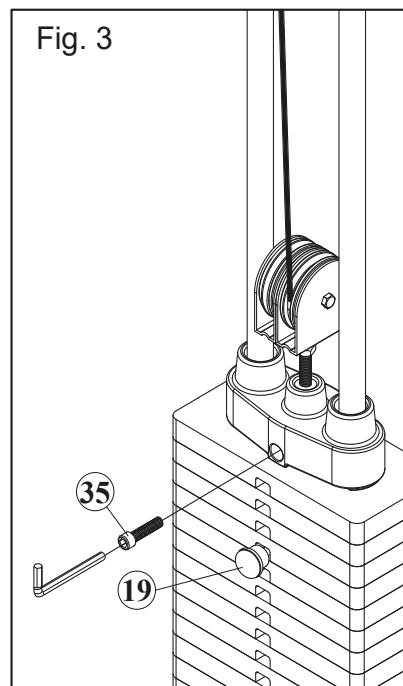
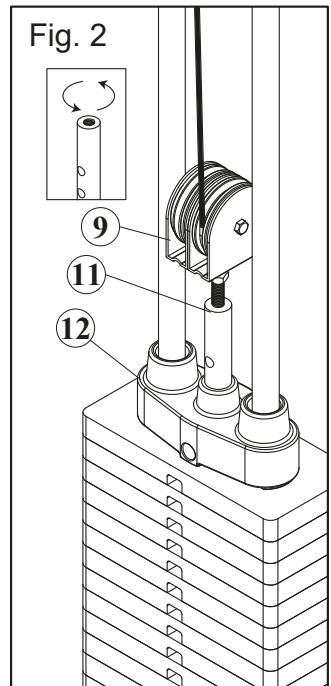
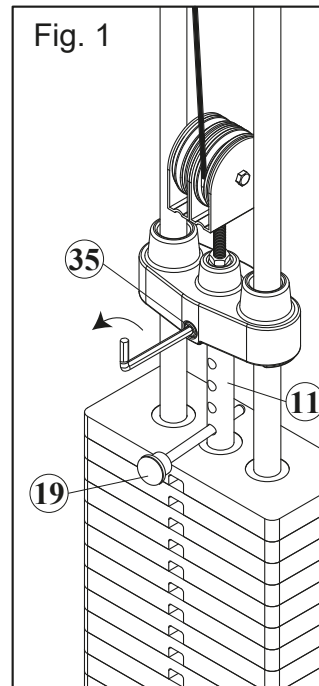
The cables should be tensioned so that the top weight plate is just resting on the other weight plates. As soon as the top weight plate does not rest on the other weight plates, the cable should be extended. As soon as the cable slackens, the cable must be shortened.

1. Remove the Selector Pin (19) from the weight block.
2. Pull the Top Plate (12) upwards and secure the Selector Rod (11) with the Selector Pin (19), see fig. 1.
3. Remove the Top Plate Bolt (35) from the Top Plate (12) so that the Top Plate (12) is no longer connected to the Selector Rod (11), see fig. 1.
4. Remove the Selector Pin (19) from the Selector Rod (11) and lower the Top Plate (12) back onto the weight block, see fig. 2.
5. Pull the Double Pulley Bracket (9) along with the Selector Rod (11) out of the weight block, see fig. 2.
6. To shorten the cable, turn the Selector Rod (11) clockwise.
7. To lengthen the cable, turn the Selector Rod (11) counterclockwise.
8. Check the cable length by lowering the Selector Rod (11) and inserting the Selector Pin (19).

► ATTENTION

Make sure that the selector holes on the Selector Rod (11) are back in the correct position in the weight block.

9. Once you have reached the correct cable tension, fix the Top Plate (12) again with the Top Plate Bolt (35), see fig. 3.
10. Secure the adjustment by tightening the lock nut on the Double Pulley Bracket (9), see fig. 4.



3.1 General Instructions



WARNING

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.



ATTENTION

- + Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

4.1 General Instructions



WARNING

- + Do not make any improper changes to the equipment.



CAUTION

- + Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.



ATTENTION

- + In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

4.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Squeaking & cracking noises	Screw connections loosened or too tight	Check screw connections

Grinding noises	Cables or pulleys do not run smoothly or are damaged	+ Visual inspection of the cable routing or the pulley guide + If damaged, replace the defective part
Weight hanging in the air	Cable tensioned too tight	Readjust cable tension
Cable without tension	Cable too loose	Readjust cable tension

4.3 Maintenance and Inspection Calendar

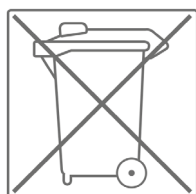
To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly
Cables	C	I	
Screw connections		I	
Pulleys and cable routing		I	
Slide rails/Guide rods		I	
Weights			I
Legend: C = clean; I = inspect			

5 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

6 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. This could be a floor mat, for example, which makes your fitness equipment stand more securely and also protects the floor from falling sweat, but it could also be additional handrails on some treadmills or silicone spray to keep moving parts in good shape.

If you have purchased a fitness machine with pulse training and want to train your heart rate, we strongly recommend that you use a compatible chest strap, as this ensures optimum transmission of the heart rate. You may want to buy additional grips or weights for multi gyms.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Alternatively, you can use the QR code provided. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



floor mat



chest strap



chest strap contact gel



towels



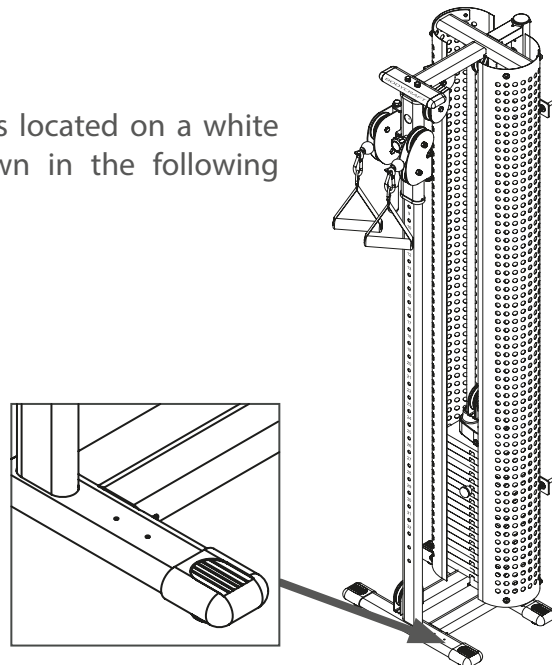
silicone spray

7.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 9 of this operating manual.

NOTICE

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.



Enter the serial number in the appropriate field.

Serial number:

Brand / Category:

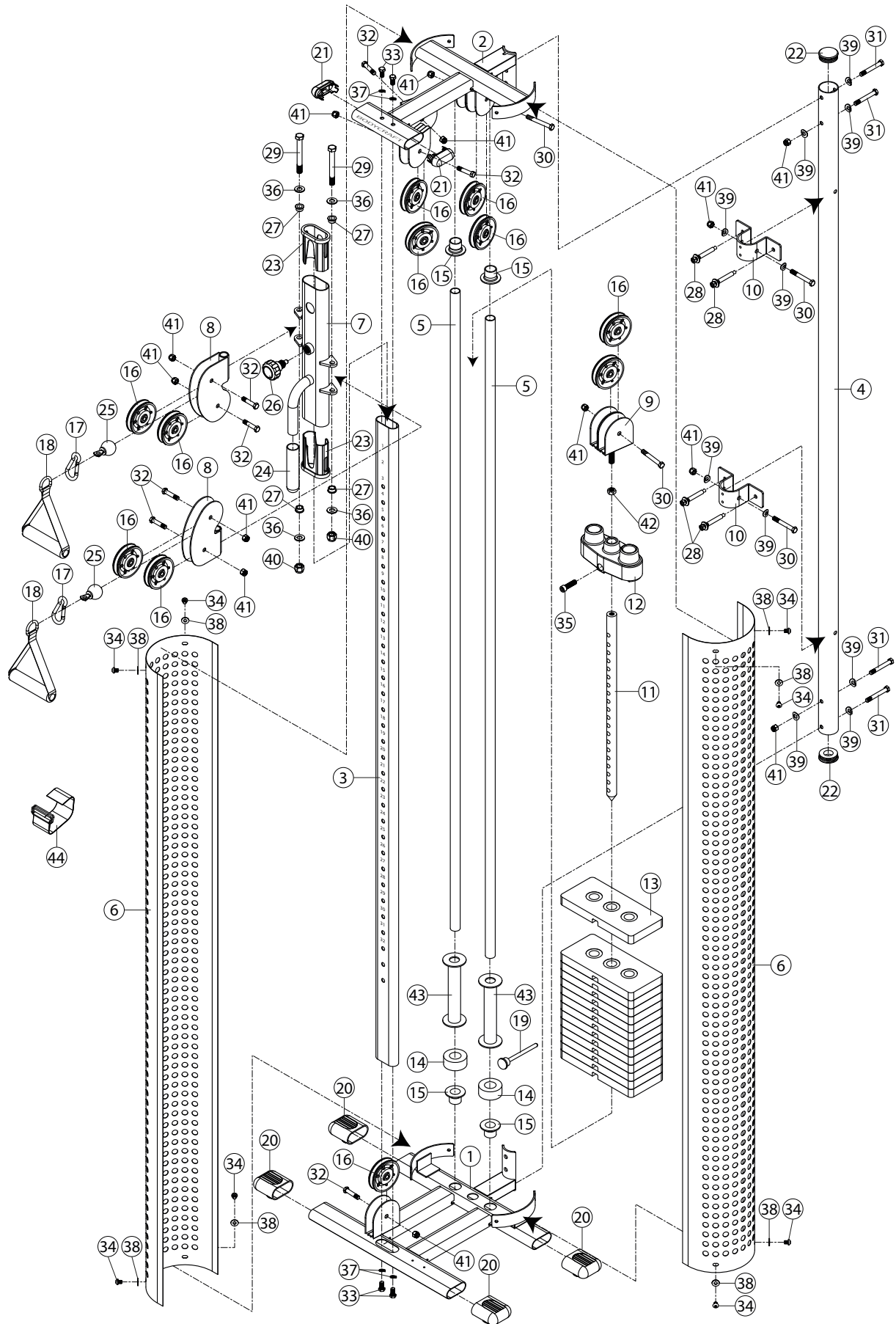
Model Name:

Article Number:

7.2 Parts List

No.	Name	Qty.	No.	Name	Qty.
1	BASE FRAME	1	23	HOLLOW	2
2	TOP FRAME	1	24	HANDLE GRIP	1
3	FRONT UPRIGHT FRAME	1	25	CABLE	1
4	REAR UPRIGHT FRAME	1	26	KNOB	1
5	GUIDE ROD	2	27	BUSHING	4
6	WEIGHT SHROUD	2	28	5/16" X 2" HAND SET (For Wall)	4
7	CABLE HEIGHT ADJUSTER	1	29	1/2" X 4-1/4" HEX BOLT	2
8	SWIVEL PULLEY HOUSING	2	30	3/8" X 3" HEX BOLT	4
9	DOUBLE PULLEY BRACKET	1	31	3/8" X 2-3/4" HEX BOLT	4
10	BRACKET FRAME	2	32	3/8" X 1-3/4" HEX BOLT	7
11	SELECTOR ROD	1	33	3/8" X 1" HEX THREADED BOLT	4
12	TOP PLATE	1	34	5/16 X 1/2" SCREW	8
13	WEIGHT PLATE	14	35	TOP PLATE BOLT	1
14	RUBBER DONUT	2	36	1/2" WASHER	4
15	PLASIC GUIDE ROD HOLDER	4	37	3/8" SPRING WASHER	4
16	PULLEY	11	38	5/16" WASHER	8
17	CLIP	2	39	3/8" SEMICIRCLE WASHER	10
18	SINGLE HANDLE	2	40	1/2" NYLON NUT	2
19	SELECTOR PIN	1	41	3/8" NYLON NUT	13
20	OVAL END CAP	4	42	1/2" NUT	1
21	OVAL CAP	2	43	STACK SPACER	2
22	ROUND CAP	2	44	ANKLE STRAP	1

7.3 Exploded Drawing



Training equipment from Taurus® is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

Error Descriptions

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

Your statutory rights are not affected.**Warranty**

The warranty is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

Warranty period

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

Repair Costs

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warranty personally and are not a part of repair. After the expiration of the warranty period for repair costs, a pure parts warranty applies, which does not include the repair, installation and delivery costs.

The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

Warranty Service

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

Warranty Conditions

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

Proof of Purchase and Serial Number

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.




















If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

















Service outside of the Warranty Period

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	FR
TECHNIK  +49 4621 4210-900  +49 4621 4210-698  technik@sport-tiedje.de  Öffnungszeiten entnehmen Sie unserer Homepage.	TEKNIK OG SERVICE  80 90 16 50 +49 4621 4210-945  info@fitshop.dk  Åbningstider kan findes på hjemmesiden.	TECHNIQUE & SERVICE  +33 (0) 172 770033 +49 4621 4210-933  service-france@fitshop.fr  Vous trouverez les heures d'ouverture sur notre site Internet.
	PL	BE
SERVICE  0800 20 20277 (kostenlos)  info@sport-tiedje.de  Öffnungszeiten entnehmen Sie unserer Homepage.	TECHNIKA I SERWIS  22 307 43 21 +49 4621 42 10-948  info@fitshop.pl  Godziny otwarcia można znaleźć na stronie głównej.	TECHNIQUE & SERVICE  02 732 46 77 +49 4621 42 10-932  info@fitshop.be  Vous trouverez les heures d'ouverture sur notre site Internet.

UK	NL	INT
TECHNICAL SUPPORT  +44 141 876 3986  support@powerhousefitness.co.uk	TECHNISCHE DIENST & SERVICE  +31 172 619961  info@fitshop.nl  De openingstijden vindt u op onze homepage.	TECHNICAL SUPPORT & SERVICE  +49 4621 4210-944  service-int@sport-tiedje.de  You can find the opening hours on our homepage.
	AT	CH
SERVICE  +44 141 876 3972  You can find the opening hours on our homepage.	TECHNIK & SERVICE  0800 20 20277 (Freecall) +49 4621 42 10-0  info@sport-tiedje.at  Öffnungszeiten entnehmen Sie unserer Homepage.	TECHNIK & SERVICE  0800 202 027 +49 4621 42 10-0  info@sport-tiedje.ch  Öffnungszeiten entnehmen Sie unserer Homepage.

Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

www.sport-tiedje.com/en/stores

WE LIVE FITNESS

WEBSHOP AND SOCIAL MEDIA

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equipment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

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