

## 7. After-Sales and Disclaimer

### Quality Assurance Commitment

Gymera products are guaranteed free of charge for a period of two years from the date of purchase. The following situations are not covered by the warranty:

- (1) Faults caused by human factors, such as unauthorized disassembly and modification.
- (2) Failures caused by an environment that does not meet the requirements.
- (3) Failures or damage caused by irresistible factors such as fire, earthquake, or lightning.
- (4) Lack of product serial number or unauthorized alteration of the serial number.
- (5) Consumable parts such as barbell protective covers and anti-slip mats are not covered by the warranty.
- (6) Faults and damages caused by incorrect or improper use, storage, or operation of the product that do not follow product guidance requirements.
- (7) Replacement parts authorized in writing by Shenzhen Gymera Technology Co., Ltd. due to incorrect use, accidents, or exceeding the rated capacity caused by the buyer due to improper operation, incorrect installation, or incorrect repair and maintenance. The warranty also does not cover normal wear or corrosion.
- (8) The product has exceeded its shelf life.