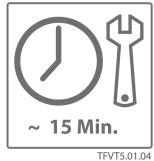


# **Assembly and Operating Instructions**







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#### Dear customer,

Thank you for choosing a high-quality equipment of the brand Taurus<sup>®</sup>. Taurus<sup>®</sup> offers sports and fitness equipment for the sophisticated home sport and the equipment of fitness studios and business customers. With Taurus<sup>®</sup> fitness equipment, the focus is on what sport is all about: maximum performance! Therefore, the equipment is developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at www.sport-tiedje.com.

#### **Intended Use**

The equipment may only be used for its intended purpose.

The equipment is only suitable for home use. The equipment is not suitable for semi-professional (e.g. hospitals, associations, hotels, schools, etc.) and commercial or professional use (e.g. fitness studios).

#### **Legal Notice**

Sport-Tiedje GmbH Europe's No. 1 for home fitness

International Headquarters Flensburger Straße 55 24837 Schleswig Germany Management:

Christian Grau

Sebastian Campmann

Dr. Bernhard Schenkel

No. HRB 1000 SL

**Local Court Flensburg** 

European VAT Number: DE813211547

#### Disclaimer



©2010 Taurus® is a registered brand of the company SportTiedje GmbH. All rights reserved. Any use of this trademark without the explicit written permission of SportTiedje is prohibited.

Product and manual are subject to change. Technical data can be changed without advance notice.

#### **ABOUT THIS MANUAL**

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.



This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

#### ► ATTENTION

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

#### **CAUTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

#### **↑** WARNING

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

#### **↑** DANGER

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

#### (i) NOTICE

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

### 1.1 Technical Data

#### **Display**

- + Time
- + Speed level
- + Mode/Program
- + Function/Type of vibration

Programs in total: 10
Manual programs: 7
Automatic programs: 3
Speed levels: 30
Motor (3x): 200 W
200 W

40 W

Frequency range: 7–12 Hz (Oszillation)

21,6–31,6 Hz (vertical)

5,5–8 Hz (linear)

Amplitude: 1–12 mm

#### Weight and dimensions:

Article weight (gross, incl. packaging): 18.5kg

Packaging dimensions (L x W x H): approx. 76 cm x 46 cm x 22 cm Set-up dimensions (L x W x H): approx. 41.5 cm x 71.3 cm x 17.2 cm

Maximum user weight: 100kg

### 1.2 Personal Safety

#### **↑** DANGER

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.

#### **↑** WARNING

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

#### **CAUTION**

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.

#### ATTENTION

+ Do not insert any objects of any kind into the openings of the device.

VT5

### 1.3 Electrical Safety

#### **⚠** DANGER

+ In order to reduce the risk of an electric shock, always unplug the equipment from the mains socket immediately after your workout, before assembly or dismantling, and before maintenance or cleaning. Do not pull on the cable.

#### **WARNING**

- + Do not leave the equipment unattended while the mains cable is plugged into the mains socket. During your absence, the mains cable must be removed from the mains socket to prevent improper use by third parties or children.
- + If the mains cable or plug is damaged or defective, contact your contract partner. Until repair, the equipment must not be used.

#### ► ATTENTION

- + The equipment requires a mains connection of 220-230 V with 50 Hz mains voltage.
- + The equipment may only be connected directly to an earthed socket using the supplied mains cable. Extension cables must conform to VDE guidelines. Always completely unwind the mains cable.
- + The socket must be protected by a fuse with a minimum fuse rating of "16 A, slow blow".
- + Do not make any changes to the mains cable or the mains plug.
- + Keep the mains cable away from water, heat, oil and sharp edges. Do not route the mains cable underneath the equipment or under a carpet or rug, and do not place any objects on top of it.

### 1.4 Set-Up Place

#### **MARNING**

+ Do not place the equipment in main corridors or escape routes.

### **↑** CAUTION

- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.

#### ATTENTION

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.

#### 2.1 General Instructions

#### **M** DANGER

+ Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.

#### **↑** WARNING

+ Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.

#### **CAUTION**

- + Do not open the packaging when it is lying on its side.
- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.

#### ATTENTION

+ To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.

#### (i) NOTICE

- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

### 2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

#### **CAUTION**

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.





No.	Name
А	Floor mat
В	Training bands with handles
С	Remote control
D	2 x AAA Batteries
Е	Power cable

### 2.3 Assembly

Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

#### (i) NOTICE

First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.

### 2.3.1 Assembling the training bands with handles

#### **CAUTION**

- + Before each use, thoroughly check the training band is securely fixed onto the plate.
- + As soon as any damage on the training band or handle is visible, please stop using them immediately to prevent injuries from occurring.

Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

On the underside of the plate the is a loop built on each side. Press the end of the training band 1. together and push it through the loop (see Fig. 1 and Fig. 2).

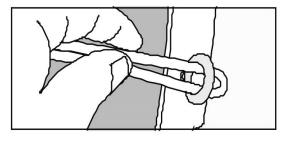


Fig. 1

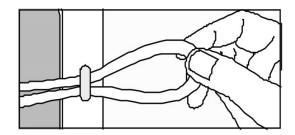


Fig. 2

2. Thread the handle through the training band and pull it tight (see Fig. 3 and Fig. 4).

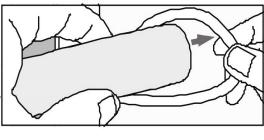


Fig. 3

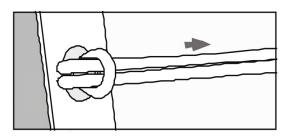


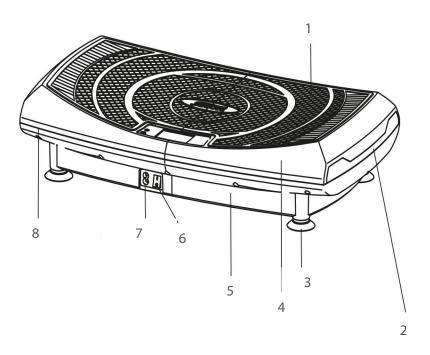
Fig. 4

3. Please repeat the steps 1 and 2 off the second training band.

#### (i) NOTICE

Familiarise yourself with all the functions and setting options of the device before starting training. Have the proper use of this product explained to you by a specialist.

# 3.1 Equipment overview



No.	Name	No.	Name
1	Rubber surface	5	Lower cover
2	Light bar (green, blue, red)	6	Power switch
3	Feet	7	Power port
4	Upper cover	8	Middle cover

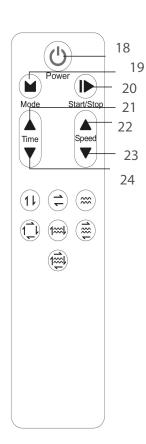
# 3.2 Control bar



No.	Name	No.	Name
9	Mode	14	Increase speed
10	Function	15	Increase time
11	Infra-red receiver for the remote control	16	Decrease time
12	Start / Stop	17	Power
13	Decrease speed		

### 3.4 Remote control

No.	Name
18	Power
19	Mode
20	Start / Stop
21	Increase time
22	Increase speed
23	Decrease speed
24	Decrease time



### 3.3 Function

Symbol	Function
11	Vertical movement
1	Horizontal movement
<b>***</b>	Vibration
1_1	Vertical movement + horizontal movement
1‱, Vertical movement + vibration	
1381	Horizontal movement + vibration
155	Vertical movement + horizontal movement + vibration

### 3.5 Powering on the vibration plate

1. Insert the power cord plug and switch on the power switch.

#### (i) NOTICE

When "- - - " is displayed, the plate is in standby mode.

2. To switch into the standard display, press the power button.

The display shows "TIME, 10:00, 1 1, "and the plate can be operated.

### 3.6 Standby mode

The plate switches automatically into standby mode after 3 minutes of inactivity.

- + To switch out of standby mode, press the power button on the plate or on the remote control.
- + To activate standby mode after use, press the power button on the plate or on the remote control. The display shows "- -", signalling that the standby mode has activated.

#### 3.7 Manual mode

There are seven functions available in manual mode.

#### (i) NOTICE

After switching on the plate the mode for vertical movement is automatically selected.

#### 3.7.1 Control bar

- 1. In order to select a function, lightly press the function button (10). Press the button repeatedly to select the function required.
- 2. After choosing the function, the length of training can be set with the increase / decrease time buttons (15 & 16) between 1 and 10 minutes.
- 3. To start training, press the Start/Stop button (12).

The chosen function begins.

4. During training the speed level can be adjusted using theincrease / decrease speed buttons (14 & 13).

The display changes between the time and speed values every 5 seconds.

5. To stop training or to choose another function, press the Start/Stop-button (12).

#### 3.7.2 Remote control

#### (i) NOTICE

The remote control can only be used within a radius of 2.5m from the plate.

- 1. To select the required function, press the respective function button on the remote control.
- 2. After choosing the function, the length of training can be set with the increase / decrease time buttons (21 & 24) between 1 and 10 minutes.
- 3. To start training, press the Start/Stop button (20).

The chosen function begins.

- 4. During training the speed level can be adjusted using the increase / decrease speed buttons (22 & 23).
- 5. To stop training or to choose another function, press the Start/Stop-button (20).

#### 3.8 Automatic mode

There are three programs available in automatic mode.

#### (i) NOTICE

During the automatic mode it is not possible to makes changes to the length and speed settings.

#### 3.8.1 Control bar

- 1. To select a program, press the Mode button (9). Press the button repeatedly to select the program required.
- 2. To start training, press the Start/Stop button (12).

The chosen program begins.

The display changes between the time and speed values every 5 seconds.

3. To stop training or to choose another program, press the Start/Stop button (12).

#### 3.8.2 Remote control

#### (i) NOTICE

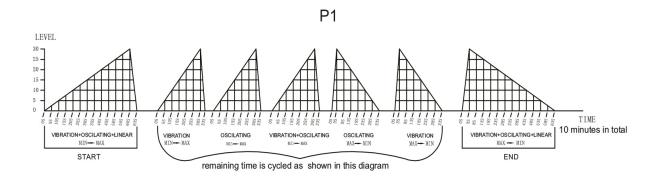
The remote control can only be used within a radius of 2.5m from the plate.

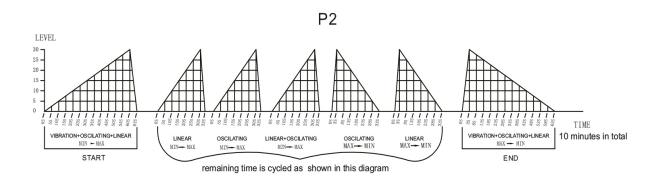
- 1. To select a program, press the Mode button (19). Press the button repeatedly to select the program required.
- 2. To start training, press the Start/Stop button (20).

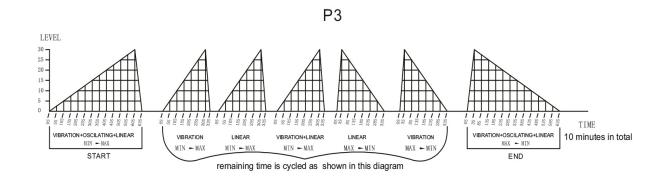
The chosen program begins.

3. To stop training or to choose another program, press the Start/Stop-button (20).

### Automatic mode: sequence diagrams of the programs







# 3.9 Training positions

Training on a vibration plate offers many health benefits. You can increase your fitness, muscle condition and even improve your metabolism.

Please sufficiently stretch and warm-up before using the vibration plate to prevent muscle cramps and injuries. Do not overstrain yourself! Stop training before you do.

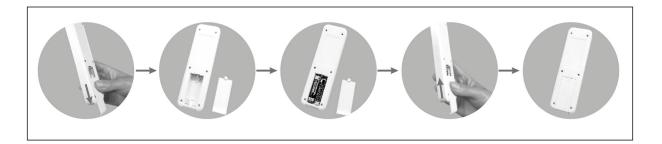
Figure	Description
	While on the vibration plate, stand on the tips of your toes and hold your back straight.
	Your abs should be tensed and you should be able feel your calves working.
	To relax your waist and hips, bend your knees to 90°.
$\cap$	Stand on the vibration plate. Hold your back straight and bend your knees, slowly activating the leg muscles.
	To intensify the exercise, go into a deeper squat as far as possible. You should feel the muscles in your quadriceps, hips and back working together.
	This exercise trains the thigh muscles, reduces pain and muscle soreness, promotes blood circulation and burns fat.
(9)	Kneel on the floor and place your hands shoulder width apart on the vibration plate. Hold your body bent forwards.
	This posture trains your shoulder joints and arms.
	Sit in front of the vibration plate. Keep your back straight and support yourself with your hands. Place your calves on the vibrating plate and your feet pointed upwards.
	This posture is used for relaxing during a strong calf massage.
Q	Sit in front of the vibration plate. Place your feet on the plate.
	This position supports relaxing in back, gluteus and thighs through the vibration.

Figure	Description
	Lay down on the floor and place your feet on the plate. Keep your knees together and raise your hips. Once you raise your body, raise your heels to tense your thighs and hips.  This exercise serves to train your thigh muscles.
	Turn your upper body in one direction and return to the starting position and repeat this for the other side.  You can also use the training bands for this exercise. Hold the handles in front of you at shoulder height and then move your upper body to the left and right.  This exercise trains your abdominal and oblique muscles.  Stand on the vibration plate and hold onto the training bands.  Extend your arms with your palms facing down at the sides of your hips and with your elbows slightly bent.  Raise your arms to shoulder height and let your arms sink down again.  Repeat this exercise.
	Stand carefully on the vibration plate and hold onto the training bands. Hold the hand grips in front of your chest with your palms facing each other. Slowly lower your arms towards your back while stretching them out. Raise your arms back to the starting position.  Alternatively, you can move your arms one after the other.

#### 3.10 **Battery Compartment**

The remote control is powered by two AAA 1.5V batteries. If the remote control is not working properly, the batteries might be running low. Follow the instructions to exchange the batteries.

- Open the battery compartment cover on the rear side of the remote control.
- 2. Remove the batteries and insert two new batteries.
- 3. Close the battery compartment cover.



### STORAGE AND TRANSPORT

### 4.1 General Instructions

#### **MARNING**

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

#### **ATTENTION**

Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

#### 5.1 General Instructions

#### **WARNING**

+ Do not make any improper changes to the equipment.

#### **CAUTION**

+ Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

#### **ATTENTION**

In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

### 5.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Error Cause		Solution	
	Power cable is not properly inserted	Insert power cable	
The plate does not start	Power switch isn't switched on	Flip power switch to on	
	A fuse has blownt	Contact your contract partner	
The plate has stopped moving	The standard training time of the plate has elapsed	A new manual or automatic program can be started.	
The plate is not reacting to the remote control	The remote control is too far away from the plate	Shorten the distance between the remote control and the plate.	
The plate fails to operate properly	The plate software crashes when receives too many commands.	Turn of the plate at the power switch and re-start the plate.	

### 5.3 Error Codes and troubleshooting

The electronics of the equipment continuously carries out tests. In case of deviations, an error code appears on the display and normal operation is stopped for your safety.

ER01	Power outage of the	Unplug the vibration plate from the mains supply. Reinsert the power cable and re-start the plate.
ER02	motor	Should the error persist, please contact your contract partner.

Please contact Sport-Tiedje for technical support.

### 5.4 Maintenance and inspection calendar

To avoid damages from sweat, the vibration plate must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly	Half-yearly	Yearly
Display console	С	I			
Plastic covers	С	I			
Screws and cable connections		ı			
Training bands and handles	С, І				
Legend: C = clean; I = inspect					

# 6 DIS

#### DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an electricals recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

### RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. This could be a **floor mat**, for example, which makes your fitness equipment stand more securely and also protects the floor from falling sweat, but it could also be additional handrails on some treadmills or silicone spray to keep moving parts in good shape.

If you have purchased a fitness machine with pulse training and want to train your heart rate, we strongly recommend that you use a compatible chest strap, as this ensures optimum transmission of the heart rate. You may want to buy additional grips or weights for multi gyms.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest

way is to enter the article number in the search field above) and go to the recommended accessories on this page. Alternatively, you can use the QR code provided. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



#### 8.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 10 of this operating manual.

#### (i) NOTICE

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.



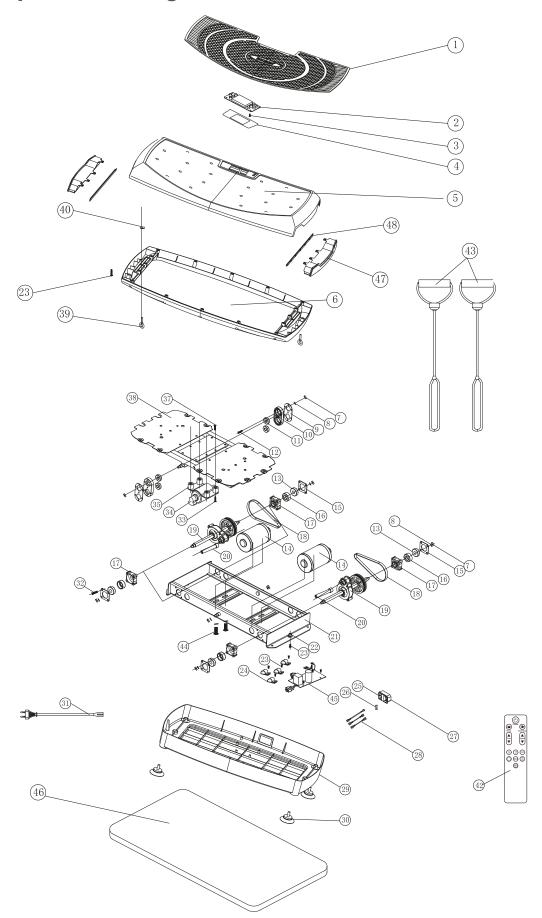
Enter the serial number in the appropriate field.

erial number:	
rand / Category:	
Faurus / vibration plate	
odel Name:	
/T5	
rticle Number:	
F-VT5	

# 8.2 Parts List

No.	Name	Qty.	No.	Name	Qty.
1	Rubber plate	1	25	Rocker switch	1
2	Console board	1	26	Fuse 3.15A	1
3	Philip screw ST3*8	12	27	Socket	1
4	Console overlay	1	28	Internal wire (A group of three)	1
5	Upper cover	1	29	Bottom Cover	1
6	Middle cover	1	30	Foot cushion	4
7	Nylon nut M8	8	31	Power cord	1
8	Flat washer φ8	4	32	Screw M5*30	24
9	Linear sleeve	4	33	Screw M5*10	4
10	Linear block	2	34	Motor	1
11	Bearing 6000	4	35	Rubber cushion	4
12	Screw M8*20	4	36		
13	Bearing 6201	4	37	Screw M5*12	16
14	78 Motor	2	38	Main plate	1
15	Cover of axle bracket	4	39	Hook	2
16	6201 Bearing Sleeve	4	40	Nylon nut M6	2
17	Main Axle bracket	4	41	Screw M5*10	8
18	Belt	2	42	Remote controller	1
19	Flywheel	2	43	Rope	2
20	Axle of link block	2	44	Hex bolt M8*10	4
21	Main frame	1	45	Lower controller board	1
22	Insulation column	2	46	floor mat	1
23	Philip screw ST4*12	26	47	light cover	2
24	R clamp	4	48	light PCB	2

# 8.3 Exploded Drawing



### **WARRANTY**

Training equipment from Taurus® is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

#### **Error Descriptions**

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

Your statutory rights are not affected.

#### Warrantee

The warrantee is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

#### **Warranty period**

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

#### **Repair Costs**

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warrantee personally and are not a part of repair. After the expiration of the warranty period for repair costs, a pure parts warranty applies, which does not include the repair, installation and delivery costs.

#### The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

#### **Warranty Service**

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.



#### **Warranty Conditions**

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

#### Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

#### **Proof of Purchase and Serial Number**

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

#### **Service outside of the Warranty Period**

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

#### Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	FR
TECHNICAL SUPPORT	TECHNICAL SUPPORT & SERVICE	TECHNICAL SUPPORT & SERVICE
+49 4621 4210-900  +49 4621 4210-698  technik@sport-tiedje.de  Mo - Fr 08:00 - 18:00  Sa 09:00 - 18:00	<ul> <li>№ 80 90 16 50         <ul> <li>+49 4621 4210-945</li> </ul> </li> <li>Info@fitshop.dk</li> <li>Mo - Fr 08:00 - 18:00         <ul> <li>Sa 09:00 - 18:00</li> </ul> </li> </ul>	+33 (0) 172 770033 +49 4621 4210-933 service-france@fitshop.fr Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00
SERVICE  0800 20 20277 (Freecall)	PL TECHNICAL SUPPORT & SERVICE	BE TECHNICAL SUPPORT & SERVICE
info@sport-tiedje.de  Mo - Fr 08:00 - 21:00 Sa 09:00 - 21:00 So 10:00 - 18:00	<ul> <li>22 307 43 21         +49 4621 42 10-948</li> <li>info@fitshop.pl</li> <li>Mo - Fr 08:00 - 18:00         Sa 09:00 - 18:00</li> </ul>	<ul> <li>02 732 46 77         <ul> <li>+49 4621 42 10-932</li> </ul> </li> <li>info@fitshop.be</li> <li>Mo - Fr 08:00 - 18:00         <ul> <li>Sa 09:00 - 18:00</li> </ul> </li> </ul>

UK	NL	INT
TECHNICAL SUPPORT	TECHNICAL SUPPORT & SERVICE	TECHNICAL SUPPORT & SERVICE
& +44 141 876 3986	& +31 172 619961	& +49 4621 4210-944
support@powerhousefitness.co.uk	info@fitshop.nl	service-int@sport-tiedje.de
SERVICE +44 141 876 3972	Ma - Do 09:00 - 17:00 Vr 09:00 - 21:00 Za 10:00 - 17:00	Mo - Fr 8am - 6pm Sat 9am - 6pm
Mo - Fr 9am - 5pm	AT	CH

Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

www.sport-tiedje.com/en/stores

# WE LIVE FITNESS

#### **WEBSHOP AND SOCIAL MEDIA**

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently 80 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equpiment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!



